



Mouza Jamal Lootah

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Experience

Head of Occupational Therapy central section/Head of clinical support services Section/
Head of Speech Therapy central section, Health Support Services Department Emirates
Health Services Establishment Head Quarters 2022- Current

- Raised the proposal for initiating Occupational therapy/ Speech therapy services including swallowing difficulty (dysphagia services) under EHSE alongside placing the section organizational structures, roles and responsibilities, and need for central section and services.
- Currently The healthcare Provider member of the task force working on the international dysphagia diet standardization initiative for 2 hospitals under EHSE and is one of the reference points for the Middle East region
- Performed study of required resources necessary to initiate the services and raised request for budgets
- Creating and continuous optimization of processes for central service quality governance pertaining services ranging over 17 governmental hospitals and specialized centers.
- Cross-functional coordination with clinical teams in the hospitals and specialized centers
- Continuously inspiring innovations
- Ensuring development of and adherence to official processes and regulations
- Representing the interests of the area of responsibility externally through committees and task forces
- Co-development and maintenance of a continuous annual plans including planning and budgeting of all relevant resources (tasks, personnel, infrastructure, etc.)
- Responsible for placing and the implementation of the annual plans
- continuously benchmarking local and international practices in order to plan, implement, and follow up improvements of service scopes provided to patients

Medical Support Services Department, Ministry of Health and Prevention Head Quarters
2018-2021

- Implementation of work plans and mechanisms for setting standards and controls for physical therapy in medical facilities and contributing to achieving the objectives of the administration through supervising and following up on all operational work in the relevant operational plan in light of the strategic objectives of the Ministry
- Specialized tasks:
 - Contribute to the preparation of the department's operational plan and contribute to its development and follow-up on its implementation to ensure its balance with the administration's objectives.
 - Contribute to setting standards and controls for physiotherapy in medical facilities affiliated with the Ministry of Health and Community Protection and follow-up levels of their provision of these services and evaluate performance of the implementation of work related to planning and organizing programs Physiotherapy at all levels and health departments and work to continuously evaluate and develop them
- Contribute to following up on the quality of services provided in the physiotherapy departments and the extent of commitment to implementing their policies and procedures and carrying out periodic checks on the quality of services provided by them Executing all activities related to the preparation of training programs for physiotherapists aimed at increasing knowledge of chronic disease problems and physical and mental disabilities Providing support in Technical follow-up to units and departments of physical therapy in medical facilities

Sep 2014–May 2016

Trained at government Hospitals in Dubai, Sharjah, and Ras Alkhaima.

- Fluent in English both written and spoken.
- Worked with computers since childhood (Very good knowledge)
- Excellent people skills and communication with all age groups.
- Perfect Independent choice making and problem solving.
- Translated documents when needed for my professors.

- making class material for the professors.

-Made presentation material for conferences for university and presentations for staff for a hospital in Abu Dhabi.

University of Sharjah 5/2/2017 — 11/6/2017 Physiotherapy Clinical Tutor

-It's an administrative post in which the tutors are assisting in clinical teaching and teaching in labs for Physiotherapy Students and also shall be taking part in community service.

- Demonstrating clinical skills in different clinical sites.

-Performing administrative duties as deemed necessary.

Qualifications

BSc in Physiotherapy from University of Sharjah.

Graduated with High honor GPA 3.9.

- Good communication with clients gained through clinical practice in 3 years.
- Computer knowledge, able to diffuse stressful situations, Fast learner, Hard worker, and punctual.
- Attentive to business ethics and values.
- Focused on quality improvement and transparency.
- Fully committed to creativity and innovation.
- Demonstrate flexibility in the work place in face of change and unexpected conditions.
- Open to new ideas relevant to area of work.
- Able to communicate effectively to wide range of colleagues.
- Excellent time management skills.
- Balance conflicting priorities in order of workflow to ensure completion of tasks before deadline
- Deliver high quality work in accordance to procedures, rules, and regulations,
- Accept full responsibilities for self and as a team member.
- Displays strong commitment to organizational success.

Education

- Master of Science in Physiotherapy 2018-2021, 4.0 GPA, University of Sharjah
- Certificate, International Health Care Quality Professional Certified Program, Hamdan Bin Mohammed Smart University - 2020

- BSc in Physiotherapy Sep 2012 — Jun 2016, 3.9 GPA, University of Sharjah
- Member of AudiologyOnline, E-Learning Providers - 2022
- Member of OccupationalTherapyOnline, E-Learning Providers - 2022
- Member of SpeechTherapyOnline, E-Learning Providers – 2022
- Health Care Economics Program, Harvard Medical School - 2022
- Credential of Readiness (CORe), Harvard Medical School – currently

- First language is Arabic.

- Fluent in English - spoken, writing, and reading.

Publications

- Mouza Lootah, Tamer Shousha, Nehad A. Abo-zaid, Mohamed A. Behiry – Prevalence of dynamic instability among football players in the UAE: A cross-sectional study. Fizjoterapia Polska 2021; 21(3); 128-133
- Immediate effect of Shock wave versus Muscle Energy Technique in cases of Quadratus lumborum Myofascial pain - accepted for publication

Volunteering

Co-founder of Emirati Nonprofit animal welfare organization, IvysHaven 2016-2021

References

References available upon request.