

## Summary of Curriculum Vitae

Amina Mohammed Abdullah Hamid Almarzooqi

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Nationality: United Arab Emirates.

Place of birth: Dubai, United Arab Emirates (UAE)

Social status: Married

### EDUCATIONAL BACKGROUND:

2013 - EFQM certificate, College of Quality, Dubai

2000 - PhD. in Public Health, (Healthcare Management and Planning [Human Resources Planning & Development]) **Institute of Public Health, Alexandria University, Egypt**

1994 - High Diploma in Healthcare Management and Planning

**Institute of Public Health, Alexandria University, Egypt**

1988 - Master's Degree in Health Management, Planning, and Policy,

**Nuffield Institute, Leeds University, UK**

1985 - Bachelor of Science in Community Health Education

**University of South Carolina, Columbia, USA**

1973 - Diploma in Midwifery, **Nursing Institute, State of Kuwait**

1972 - Diploma in General Nursing, **Nursing Institute, State of Kuwait**

**EMPLOYMENT STATUS:**

**Acting Dean**, College of Health Sciences, University of Sharjah,

**Assistant Dean**, University of Sharjah, College of Health Sciences

**Faculty**, University of Sharjah, College of Health Sciences, Health Services Administration Department

**Visiting Faculty**, University of Sharjah, College of Health Sciences, Health Services Administration Department

**Adjunct Faculty**, Women Higher Colleges of Technology, Health Sciences, HIM Program, Sharjah

**Adjunct Faculty**, College of Health Sciences, University of Sharjah

**Advisory Board member**, Health Services Administration, College of Health Sciences, UOS

**Technical Advisor**, Ministry of Health, UAE

**Nominated Vice Chancellor**, University of Sharjah, (UOS) Dean of Students' Affairs (women), UOS.

**Acting Dean Health Sciences College**, University of Sharjah, UAE

**Faculty member at Department of Health Services Administration (HSA)**, College of Health Sciences (CHS), UOS

**Chairperson of Clinical Nutrition Program**, CHS, UOS

**Chairperson of Health Services Administration**, CHS, UOS

**Acting Director of Health Care Services**, UOS

**Director of Primary Health Care Department**, MOH

**Deputy Director of Primary Health Care Department**, MOH

**Director, Mother & Child Health Center**, Dubai, MOH

**Professional Midwife**, State of Kuwait

## **PROFESSIONAL ORGANIZATION:**

Chair, Prevention and Awareness Procedures for Covid-19, UOS 2020

Member, University Advisory Board, UOS, 2018 - present

**Coordinator**, Health Economics & Financial Research Group, UOS 2019

**Chair** of College of Agriculture Assessment & Initiative, April 2019

**Member**, College of Veterinary Assessment & Initiative, April 2019

**Member**, Epidemiology & Biostatistics Group, UOS, 2019

**Member**, Nursing Strategic Plan Committee, MOHAP, April 2019

**Reviewer** for the Health Sciences Program, Ministry of Education- UAE, May 2019

**Member**, National Committee, Nursing Now Project, December 2018

**Chair**, Education Committee, UAE Nursing & Midwifery Council, November 2018

Assessor, **Subject Matter Expert** Ministry of Health and Prevention, Shaikh Khalifa Award, Government Excellence Program, October 2018

**Assessor, Subject Matter Expert** Dubai Government Excellence Program, February 2018

**Assessor, Subject Matter Expert**, Abu Dhabi Government Excellence Program, SEHA, October 2017

**Assessor, Subject Matter Expert**, Dubai Government Excellence Program, DHA, February 2017

Member, National Strategic Women & Children Health, MOHAP, 2018

**Member, International Jury**, "Transformational Health Project", SEHA 2014- 2016

**Member, National Health Indicators Committee**, MOH, 2013- 2014

**Coordinator, Health Council**, MOH, 2013- 2014

**Vice Chairperson, Scholarship of Nursing Committee**, MOH, 2013- 2014

**Member & Coordinator of Strategic Planning Team, MOH, 2010-2014**  
**Member, Excellence Governmental Services Committee, Prime Minister Office, UAE 2011-2014**

**Chairperson, Emiratization Committee, UAE Nursing and Midwifery Council, 2012-2014**

**Chairperson, Operation Management Committee, MOH, 2012-2014**

**Member, Scholarship committee, MOH, 2012- 2014**

**Member, Continuous Education & conferences committee, 2012- 2014**

**Member, Human Resources Recruitment Committee, MOH, 2012-2014**

**Chairperson, Sharjah Educational Award, 2009**

**Member, Nursing Institutes Board, 2008 – 2010**

**Member, International Hospital Federation (IHF) Congress Committee, 2008  
2010**

**Member, Sharjah Volunteer Award Committee, 2006 – 2011**

**Member, International Health Policy Association, (IHPA) 2003-present**  
**Member, International Hospital Federation, Geneva, 2003-2006**

**Consultant member, Emirates Nursing Association, 2003-2009**

**Assistant Director, Emirates Nursing Association, UAE, 2002-2003**

**Member, Al Tafkeer Al Ebdai Centre, Dubai, UAE, 2000-2002**

**Volunteer Member, Al Nahda Women's Association, Dubai, and UAE 1999-2003**

**Member, ATIA Sigma Gamma of USC University, USA 1982-1986**

**President, Al Nahda Women's Association, Dubai, UAE, 1979-1981**

**Member, Al Nahda Women's Association, Dubai, UAE, 1978-1979**

## **EMPLOYMENT HISTORY:**

**2017- Acting Dean**, College of Health Sciences, University of Sharjah

**2016- Faculty**, College of Health Sciences, University of Sharjah

**2016- Assistant Dean**, College of Health Sciences, University of Sharjah

**2015- Visiting Faculty**, College of Health Sciences, University of Sharjah

**2009- 2015 Adjunct Faculty**, College of Health Sciences, University of Sharjah

**2009- Present Advisory Board Member**, HSA, College of Health Sciences

**2009-2014 Technical Advisor**, Ministry of Health, UAE

**2009-Nominated Vice chancellor for students' Affairs**, University of Sharjah

**2004-2009 Dean of Students 'Affairs (women)**, University of Sharjah,

**2007-2009 Clinical Nutrition Chairperson**, CHS, UOS

**2005-2006 Acting Director**, Health Services Department-UOS

**2002 -2005 Acting Dean**, College of Health Sciences, University of Sharjah, UAE

**2002-2004 -Chairperson / Health Services Administration**, (HSA) University of Sharjah, UAE,

**2002-2009 – Teaching Faculty**, Health Services Administration, UOS

**2001-2002 -Director**, Central Primary Health Care Department, Ministry of Health, UAE

**1986-2001 -Deputy Director**, Central Primary Health Care Department, Ministry of Health, UAE,

**1978-1981 -Senior Charge Nurse Maternity and Child Care Centre**, Ministry of Health, Dubai, UAE

**1973-1977 -Professional Midwife at the Maternity and Child Health Care Centre**, MOH, State of Kuwait.

-2016

Computer Applications, HSA, CHS, UOS, 2015-2016

Health Care Terminology and Coding, HSA, CHS, UOS, 2015-2016

**Teaching/ Training Experience:**

Quality & Excellence Management in Health care Organization, MBA, Fall  
2020-2021

Hospital management, Fall 2020-2021

Quality Management in Health care, Fall 2020-2021

Management of Primary Health Care, Spring 2019-2020

Health Care Policy & Management, MBA- HCM, Spring 2019-2020

Quality Management & Excellence, MBA- Health Care Management, Master  
Program, Fall, 2019-2020

Hospital Management, Fall, 2019-2020

Quality Management in Health Care, Fall, 2019-2020

Healthcare Policy & management, MBA-Healthcare Management, Master  
Program, 2018-2019

Marketing in health Care, 2018-2019

Management of Primary Health care, 2018-2019

Hospital Management, 2018-2019

Quality Management in Healthcare, 2018-2019

Management of Primary health care, 2017-2018

Marketing in Health Services, 2017-2018

Hospital Management, 2017-2018

Orientation to Health Organizations, 2017-2018

Quality Management, HSA, CHS, UOS, 2016-2017

Risk Management, HSA, CHS, UOS, 2016-2017

Introduction to Research, CHS, UOS, 2016-2017

Hospital Management, HSA, CHS, UOS, 2016-2017

Health Economics, HSA, CHS, UOS, 2015-2016

Management of Primary Health Care, HSA, CHS, UOS, 2015-2016

Marketing in Healthcare Industry, H.S.A, CHS, UOS, 2015-2016

Management of Information Systems in HSA, HSA, CHS, UOS, 2015

Health Care Management, HIM, HCT, 2014 - 2015

Hospital Management, HSA, CHS, UOS 2014-2015

Materials/ Operations Management, HSA, CHS, UOS 2014-2015

PHC Management HSA. CHS, UOS 2012-2013

Human Resources Management, HSA, CHS, UOS 2012-2013

JCI Accreditation training for PHC Leaders, MOH, 2013 Hospital Management, HSA, CHS, UOS 2012-2013.

Health Care Delivery Systems, HSA, CHS, UOS 2012-2013

Materials/ Operations Management, HSA, CHS, UOS, 2012-2013

Strategic Planning in Health Care Organizations, Fujairah District, MOH 2012

Health Education Planning Programs, MOH 2012

Communication and Customer Satisfaction, Fujairah District, 2012

Accreditation Training Program, MOH, 2011

Accreditation Training Program, RAK, 2011

Human Resources Management in Health Care, Spring semester, HSA, CHS, UOS 2011-2012

Management of Primary Health Care Spring semester, UOS 2011-2012

Operation Management in Health Care Fall 2011-2012

Health Care Delivery Systems, Fall 2011-2012

Operation Management, Hamdan Bin Mohammed University, fall, 2009-2010

Planning in Health Services, spring 2008-2009

Marketing in Health Services/ Quality in Health Care, fall 2008-2009

Planning in Health Services/ Quality in Health care, spring, 2007-2008

HR Management/ leadership in Health Services/ Quality in Health Care, fall,  
2007-2008

Planning in Health Services/ Quality in Health care. Spring, 2006-2007

Human Resources Management/ leadership/ Quality in Health C Fall, 2006-2007

Planning in Health Services/ Quality in Health Care Spring 2005-2006

HR Management/ Quality in Health Care, Fall 2005-2006

Planning in Health Services, spring, 2004-2005

Marketing in Health Services/ HR Management, fall 2004-2005

Planning in Health Services / Orientation of Health Organizations, Spring 2003-2004

Clinical Practice Course / Human Resources Management / Marketing in  
Health Services Fall 2003-2004,

Planning in Health Services/ Orientation of Health Organizations. Spring,  
2002-2003

Clinical Practice course/ Marketing in Health Services/ HR Management, fall,  
2002-2003



## **Publications:**

Ahmad Aburayya\*, Muhammad Alshurideh, **A. Al Marzouqi**, Osama Al Diabat, Alanood Alfarsi, Roberto Suson, Mohammad Bash and Said A. Salloum. An Empirical Examination of the Effect of TQM Practices on Hospital Service Quality: An Assessment Study in UAE Hospitals, Sys Rev Pharm 2020;11(9):347-362 A multifaceted review journal in the field of pharmacy.

Syed Azizur Rahman ; Nabeel Al-Yateem ; **Amina Al-Marzouqi** ; Sheikh Iqbal Ahamed ; Mohammad AlShabi, Mobile for Health: A Digital Intervention to Reduce Smoking in the United Arab Emirates, 2020 IEEE 44th Annual Computers, Software, and Applications Conference (COMPSAC)

Nabeel Al-Yateem ; Syed Azizur Rahman ; **Amina Al-Marzouqi** ; Sheikh Iqbal Ahamed ; Mohammad AlShabi. EmCARE Applications in Managing the Emotional Skills of Children and Adolescents in the United Arab Emirates, 2020 IEEE 44th Annual Computers, Software, and Applications Conference (COMPSAC)

Syed Azizur Rahman ; **Amina Al Marzouqi** ; Swetha Variyath ; Shristee Rahman ; Masoud Rabbani ; Sheikh Iqbal Ahamed. Effects of Social Media Use on Health and Academic Performance Among Students at the University of Sharjah. 2020 IEEE 44th Annual Computers, Software, and Applications Conference (COMPSAC)

Nabeel Al-Yateem<sup>1</sup>, **A. Al-Marzouqi** <sup>2,3</sup>, Jacqueline Dias<sup>4</sup>, Ahmad Saifan<sup>5</sup>, Fiona Timmins<sup>6</sup>. Nursing in the United Arab Emirates: current challenges and opportunities

**A. Al-Marzouqi**, Nabeel Al-Yateem, Syed Azizur Rahman. Mobile Technology to Improve Physical Activity among School-Aged Children in the United Arab Emirates. 2020 IEEE 44th Annual Computers, Software, and Applications Conference (COMPSAC)

W. Bani Issa<sup>1,2</sup> PhD, RN , I. Al Akour <sup>3</sup> PhD, A. Ibrahim <sup>4</sup> PhD, **A. Al-Marzouqi** <sup>5</sup> PhD, RN, S. Abbas<sup>6</sup> PhD, RN, F. Hisham <sup>7</sup> RN & J. Grif fiths<sup>8</sup> PhD, RN, MSc

“Privacy, confidentiality, security and patient safety concerns about electronic health records”

A. Aburayyaa\*, **A. Al Marzouqi**, D. Alawadhic, F. Abdoulid and M. TaryameAn  
Empirical Investigation of The Effect of Employees’ Customer Orientation on  
Customer Loyalty Through the Mediating Role of Customer Satisfaction and  
Service Quality. *Management Science Letters* 10 (2020) 2147–2158

A. Aburayya<sup>1</sup>, **A. Al Marzouqi**<sup>2</sup>, I. Al Ayadeh<sup>3</sup>, A. Albqaeen<sup>4</sup> and S. Mubarak<sup>5</sup>  
Evolving a Hybrid Appointment System for Patient Scheduling in Primary  
Healthcare Centres in Dubai: Perceptions of Patients and Healthcare Providers  
*International Journal on Emerging Technologies* 11(2): 251-260(2020)

Syed Azizur Rahman, **Amina Al-Marzouqi**, Michael Otim, Nour El Hoda Khalil  
Khayat, Reham Yousef, Prama Rahman. “Awareness about Breast Cancer and  
Breast Self- Examination among Female Students at the University of Sharjah: A  
Cross-Sectional Study.

Syed Azizur Rahman, Michael Ekubu Otim, **Amina Almarzouqi**, Shristee Rahman,  
Setting Priorities in Childhood Cancer in Low Income Countries Using Nominal  
Group Technique: Experience from an International Childhood Cancer Forum  
Exercise in Bangladesh *Asian Pacific Journal of Cancer Prevention*, 2019: Vol (20):  
97-103

Zaghloul A. Hayajneh Y. **Almarzooqi A.** Factor Analysis for an Institutional Image  
Instrument, *Int. Rev Public Nonprofit Mark*, (2010) 7: 157-166

Hussein A. Baumann A. Awad M, **Almarzooqi A.** Sever Acute Respiratory  
Syndrome-Implications for national health strategy, *Emirates Medical Journal*  
2004: 20 (1): 91-95

**University of Sharjah & College of Health Sciences Committees:**

Member, Higher Disciplinary Committee, UOS, 2020-2021

Member, Future Foresight of 50 years, Higher education, UOS/HR Sharjah, 2020

Member, Strategic Planning Committee, UOS, 2020

Chair, Prevention and Awareness Committee, University of Sharjah, 2020

Member, Innovation Steering Committee, University of Sharjah, UOS, 2019

Member, Veterinary College Initiative Committee, UOS, 2019

Chair, College of Sustainability and Environment Development, UOS, 2019

Chair of the College of Health Sciences Council, 2017- present

Member of the Teaching Load Committee, UOS, 2018-2019

Member of the Deans' Council, Medical and Health Sciences Colleges, UOS 2017-

Member of the Deans' Council, UOS, 2017- present

Chair of the College of Health Sciences board, UOS, 2016- present

Member of Health Services Administration Board, UOS, 2016- present

Member of Central Laboratory committee, UOS, 2017- present

Member of the community police in cooperation UOS, 2017

Member of Clinical Training Committee, UOS, 2016- 2017

Member Research and Conferences Committee, UOS, 2016- 2017

### **SCHOLARLY AND PROFESSIONAL ACTIVITIES:**

Chair of the Scientific Committee, AL Nahda Women Association Workshop, 2019

Nursing Now national Committee in UAE, MOHAP, 2019

Member, Scientific Committee, ICPM Conference, 2018

Chair, Scientific Committee, SEHATY Conference, WHO & Sharjah Supreme Family Council, 2018

Presentation on the Health care Delivery System, College of Medicine, UOS, 2019

Presentation on the Health Care Delivery System, College of Medicine, UOS, 2019

Safety Food Conference, Sharjah Municipality, 2019

### **National & International Membership:**

Member of the National Women and Children Health, MOHAP, UAE 2018

Member of the National Strategic Plan, MOHAP, UAE 2017

Member of the Scientific Committee of the "Non-communicable Congress in UAE" Dubai 2014

Speaker of the "Non communicable Diseases Congress in UAE" Dubai 2014, "The Future is now"

Participant & Speaker, "challenges of Public Health in the Middle East", Health 2.0 conference, Dubai, 2013

Participant, Arab Health, Leadership in Health, Dubai, 2013  
Member of WHO Strategic Planning in Nursing, Muscat, 2011

Member of Sh. Khalifa Excellence Award, MOH 2011

Member of Scientific Committee, Mental Health in PHC Conference, 2010

Member in MOH Health Care Development Team, 2010

Member, World Health Organizations, General Assembly, Geneva, 2010

Member, Family Medicine Continuous Education, Sues, Egypt, 2010

Member, Investment in Health and Education, GCC Technical Committee, Riyadh, 2010

**HONOURS AND AWARDS:**

2019 Genetic Scientific Association Best Nurse Award, UAE

2014 MOH Annual Strategic Planning Award, UAE

2010 MOH Annual Award, UAE

2005 International Hospital Federation, Geneva

2000 Sheik Rashid Award, Dubai, UAE

1988 Sheik Rashid Award, Dubai, UAE

1983 Eta Sigma Gamma, USA Professional honorary for men and women in health sciences

**Project Manager/ member of the following:**

Operation of Maternity & Pediatric Hospital/ Ajman District, MOH, 2011

Credentialing and Privileging project, MOH, 2009

Accreditation of health facilities in MOH, 2009

Diabetes Mellitus of Rashid Center in Ajman, MOH 2009

Emirates Health Authority reforming sector. MOH & DHCC, 2009

Assessment Project for health facilities' distribution, MOH, 2009

Member, International Recruitment Committee, MOH, UAE 1986-1993

Chairperson, Interview and Recruitment Nursing Committee, MOH, UAE 1988-1993

**WHO/Ministry of Health membership:**

Member HR Recruitment Committee, MOH, 2012-present  
Deputy Chairperson of Accreditation Preparation Committee, 2011-Present

Member/ reporter, Council of Executive Affairs, MOH, 2009-present  
Member, Strategic Planning Team, MOH, 2009-present

Member, Sheikh Khalifa Award Team, MOH, 2010-present  
Member, Institute of Nursing board, MOH, 2007-present  
Consultant

Member, Nursing Counselling Committee, ICN, WHO and MOH, 2002-2004

Director of District Problem-Solving consultancy (DTPS), World Health Organization and MOH, 2001-2002

Member, Strategic Planning Committee “Health Strategic Planning for MOH (Five-year Plan)”, World Health Organization and MOH, UAE 1992-1993

Task-force Member with Higher Colleges of Technology, “Development of formation of Health

Sciences Programs”, Higher Colleges of Technology and MOH, Abu Dhabi, UAE 1990-1993.

Member, Strategic Planning Committee “Primary Health Care Strategy”, World Health Organization and MOH, UAE 1986

Member, High Committee “Strategic Planning (Five Year Plan) for MOH”, WHO and MOH, UAE 1986

## **AREAS OF INTEREST:**

Assessment in the Government Excellence Program

Leadership in Healthcare Sectors/ and business industry

Public Health (introductory and principals)

Health care management, planning and policy

Health Information Management

Health economics, analysis and applications

Quality of Health Care/ Readiness Assessment & Accreditation of Healthcare Programs and Facilities

Human resources management, planning and development

Financial and Health Management and budgeting, Strategic Planning

Health Education planning, programming and implementation

Continuous Professional Development

Inter-sectoral cooperation and coordination

Research in Healthcare Systems and Services

Primary Health Care Strategic Planning & management

Health care Delivery System/ referring to UAE systems

Operation/ Material & Project Management

Marketing Planning and Implementation

### **Consultation:**

Reviewer, Saudi Arabian Critical Care Journal, 2020- present

Prime Minister Office (PMO), Excellence Program Development. December 2019

Member of the International Jury, SEHA Abu Dhabi Transformation Health Forum, Abu Dhabi November 2014-2016

Nationalization Policy of Nursing profession, MOH. 2012-2014

Teaching member, Arabic Board, DHA, Dec., 2001-2010

External Examiner, EMBA program, College of Business, University of Sharjah, Aug. 2003,

Sharjah, External Examiner, Sultan Alowais Award.

External Examiner, EMBA, BAC, UOS

Supervising Thesis in master's degree (EMBA), "Outsourcing Strategies in Health", University of Sharjah, UAE.

Supervising Thesis in master's degree, (MPH) "The Role of the Human Resources Performance in Improving Health Care/Services", University of Ein Shams, Egypt.

### **HONOURS AND AWARDS:**

2020 Preventive & Awareness Committee Appreciation Certificate, UOS

2019 Genetic Scientific Association Best Nurse Award, UAE

2014 MOH Annual Strategic Planning Award, UAE

2010 MOH Annual Award, UAE

2005 International Hospital Federation, Geneva

2000 Sheik Rashid Award, Dubai, UAE

1988 Sheik Rashid Award, Dubai, UAE



1983 Eta Sigma Gamma, USA Professional honorary for men and women in health sciences