

Dr. IMAN A. AKOUR

Chair and Associate Professor of Management Information Systems

College of Business Administration

University of Sharjah, UAE

Tel: 971-505-3575

Email: iakour@sharjah.ac.ae

EDUCATION

1. Doctor of Business Administration, (2006), Louisiana Tech University, USA.
Specialization: Information System & Quantitative Analysis.
2. Master of Business Administration, (1995), Grambling State University, USA.
Major: Computer Information Systems.
3. Bachelor of Science (B.Sc.), (1985), Yarmouk University, Jordan.
Major: Computer Science
Minor: Math

**TEACHING &
ACADEMIC
EXPERIENCE**

- Sept 2016 – Present: Chair & Associate Professor of Management Information Systems Dept. College of Business Administration, UOS, UAE.
- Sept 2014 – 2016: Associate Professor of Management Information Systems, College of Business Administration, University of Sharjah, UAE.
- August 2013 – June 2014: Chair of Computer Information Systems Department, Division of Business & Technology, Wiley College, USA.
- 2012- 2013: Associate Professor of Management Information Systems, School of Management, New York Institute of Technology, Bahrain.
- 2008- 2012: Assistance Professor of Management Information Systems, School of Management, New York Institute of Technology, Jordan & Bahrain.
- 2012- 2013: Director of Master of Business Administration Program, NYIT, Bahrain.
- 2011- 2012: Director of Quality Assurance, New York Institute of Technology, Bahrain.
- 2007-2008: Assistant Professor, MIS Department, Princes Sumaya Univ. for Technology, Jordan.
- 2006-2007: Assistant Professor, MIS Department, Applied Science University, Jordan.
- 2005-2006: Assistant Professor, CIS Department, Emporia State University, USA.
- 2001-2005: Assistant Professor, CIS Department, Grambling State University, USA.

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- 1997-2001: Graduate Teaching Assistance, CIS Department, Louisiana Tech University.
 - 1996 – 1997: Computer Programmer, College of Education, Grambling State University, Louisiana, USA.
 - 1995 – 1996: Financial Aid Office, Grambling State University, Louisiana, USA.
 - 1990 – 1992: Supervisor and Trainer, Computer Education and Technology Center, Ministry of Education, Amman, Jordan.
 - 1985 – 1990: Head of Computer Training Center, Ministry of Education, Amman, Jordan.
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**SUPERVISED
Ph.D. &
MBA THESES**

A. Ph.D. and MBA Theses at University of Sharjah (2016-Present)

1. Main Supervisor of MBA thesis for: Azza Obayssi, Title: “Factors Affect the Use of Knowledge Sharing Systems in the UAE Companies”. College of Business Administration, University of Sharjah, 6/2017-5/2018.
 2. Member of the Ph.D. thesis supervisory committee for Ahmed Saif Salim Alketbi, Title: Blockchain Information Security Assurance Framework for Smart Government Services” College of Engineering, University of Sharjah, 2017-present.
 3. Member of the Ph.D. thesis supervisory committee for Noha Tarek Amer Title: Factors Impacting the Adoption and Implementation of Business Intelligence Analytics Projects in Organizations, British University in Dubai, 2016.
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A. Publications in Refereed Journal

- Technological and Training Innovation as predictors of New Service Development: The Mediating Roles of Innovative Behaviors, (2019, *Under Review*).
 - Determinants of E-Learning Continuous Use Intention among University Students: The Moderating Role of Gender, (2019, *Under Review*).
 - Institutionalization of Enterprise Resource Planning System: Loosely Coupled and Decoupled Assumptions. *Journal of Systems and Information Technology*. (2018, *Under Review*).
 - Akour, I and Adams, M. (2017). Usability Evaluation of Newspapers’ Websites. *International Journal of Business Research and Information Technology*, Vol. 4 (1), pp. 59-68.
 - Akour, I. (2016). Daily Activity Prediction Using Base Learner and Ensemble Method Classifiers: A Comparative Study. *International Journal of Computer Science and Information Security*, Vol. 14(12), pp. 20-24.
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PUBLICATIONS

- Akour, I. (2016). Between Transition from IPv4 and IPv6 Adaption: The Case of Jordanian Government.” *International Journal of Advanced Computer Science and Applications*, Vol. 7 (9), pp. 248-252.
- Akour, I., Akour, M., Shadaideh, A., & Okour, O. (2016). “Mobile Voice Recognition Based for Smart Home Automation Control.” Accepted for publication.
- Akour, M., Alazzam, I., and Akour, I. (2015). A Systematic Literature Review to Compare and Classify Pre and Post Test Suite Reduction Techniques. *International Journal of Mathematics and Computers in Simulation*, Vol. 9, pp. 181-189.
- Akour, I. and M. Akour. (2014). Runtime Test Case Synchronization in Adaptive Software. *International Journal of Business Research and Information Technology*, Vol. 1 (1), pp. 1-20.
- Dwairi, M. and Akour, I. (2014). The Moderating Role of Country Institutional Profile on the Entrepreneurial Orientation–Performance Relationships in the Service Industry. *International Journal of Business, Marketing, and Decision Sciences*, Vol.7 (1).
- Akour, I. (2012). “An Analysis of E-Learning Adoptability in the Developing Countries”. *International Journal of Business, Marketing, and Decision Sciences*, Vol. 5(2), pp. 60-72.
- Akour, I. and M. Dwairi. (2011). “Testing Technology Acceptance Model in Developing Countries: the Case of Jordan.” *International Journal of Business and Social Science*. Vol. 2 (14), pp. 278-284.
- Akour, I. and M. Dwairi. (2010). “The Moderating Role of Country Institutional Profile on the Effect of Market Orientation on the Performance of the Banking Industry in Jordan.” *Journal of Transaction on Banking*. Vol. 10 (1), pp.3-18.
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- Akour, I. (2009). “Revisiting the Pioneering Technology Acceptance Model in an Emerging Economy.” *Journal of Transactions on Technology*. Vol. 9 (1).
- Akour, I. Alshare, K., Dwairi, M., and Miller, D. (2006). “An Exploratory Analysis of Culture, Perceived Ease of Use, Perceived Usefulness, and Internet Acceptance: The case of Jordan.” *Journal of Internet Commerce*, Vol. 5 (3), pp. 83-108.
- Akour, I. and M. Dwairi. (2005). “The used of Upward Influence Tactics in Work Environment: Evidence from Working African-American Women.” *Journal of Transactions on Marketing Management*, vol. 5 (1), pp. 145-155.
- Akour, I., Alshare, K., Dwairi, M., and Miller, D. (2004). “The Social and Political Impacts of the Internet on the Developing Countries: The Case of Jordan” *The International Journal of Business Disciplines*, Vol. 15 (2), pp. 89-101.
- Akour, I., Alshare, K., and Miller, D. I. (2004). “A Comparative Study: American and Jordanian Students’ Perceptions of Computer Technologies” *The Teaching Journal of Congress, Transactions on Computer Information systems*, Vol. 4 (1), pp. 13-27.

PUBLICATIONS

- Akour, I., Alshare, K., and Al-Dwairi, M. (2003). "Students-Instructor Perception of Computer Technologies In Developing Countries: The Case of Jordan" *Journal of Computer Information Systems*, 43 (4), pp. 115-123.
- B. Refereed Conference**
- Melhem, S. Abukhait, R., and Akour, I. (2019). Exploring Antecedents of Employee Turnover Intention – Evidence of Five Star Hotels in Dubai. *The 8th Asian Management Research, and Case Conference*, United Arab Emirates University, UAE.
 - AlHamad, A. & Akour, I. (2018). Students' Perception of Smart Learning System Within The Management Information System Course At Fujairah University *International Conference on New Horizons In Education*.
 - Akour, I. & Akour, M. (2014). "Usability Evaluation of North Dakota Newspapers' Websites." *Decision Sciences Institute Southwest*, Dallas, Texas.
 - Akour, M. King, T., Nygard, K., & Akour, I. (2013). "Towards Automatically Synchronizing A Runtime Test Model For A Software System With The Model Of Its Component Structure After Dynamic Adaptation, *International Academy of Business & Administration Discipline*, Vol. 8 (2), pp. 751-762. Orlando, Florida.
 - Akour, I. and M. Dwairi. (2012). "Antecedents and Consequences of Market Orientation in Public Service Organization in the Kingdom of Bahrain." *International Conference on Business, Economics, Management and Behavioral Sciences (ICBEMBS 2012)*, pp. 499-505. Dubai, UAE.
 - Akour, I. and M. Dwairi. (2011). "Testing Technology Acceptance Model in the Middle-Easter Countries: An Empirical Investigation." *International Academy of Business & Administration Discipline*, Vol. 8 (2), pp. 751-762. Honolulu, Hawaii.
 - Akour, I. and M. Dwairi. (2011). "Testing Technology Acceptance Model in the Middle-Easter Countries: An Empirical Investigation." *International Academy of Business & Administration Discipline*, Vol. 8 (2), pp. 751-762. Honolulu, Hawaii.
 - Akour, I. and M. Dwairi. (2010). "Revisiting the Technology Acceptance Model in an Emerging Developing Country." *International Academy Business and Public Administration Disciplines*. Dallas, Texas.
 - Impact of Information Technology on the Democratic Process in the Developing Countries. (March 2003), Third World Symposium, USA.
 - The Impact of the Internet on the Developing Countries' Quasi Democracies. (October 2001), Allied Academies International Conference of Information and Management Sciences, Las Vegas, Nevada.
 - Information Technology and Political Development. (March 2002), Third World, Third World Symposium, Grambling State University, Grambling, Louisiana.

**SUPERVISED
MBA THESES**

MBA Theses Main Supervisor at NYIT (2011-2013)

- Utilization of E-Learning in the Kingdom of Bahrain, New York Institute of Technology- Bahrain, 2013.
- Using E-Marketing Planning as a Successful Business Tools in the Mature Market By Business Organizations, New York Institute of Technology- Bahrain, 2013.
- Factors Affect Team Work Effectiveness in the Kingdom of Bahrain, New York Institute of Technology- Bahrain, 2013.
- The Effectiveness of E-Government of Citizen Satisfaction in Bahrain, New York Institute of Technology- Bahrain, 2013.
- Analysis of Learning Preferences and E-Learning Adaptability: A Study in the State of Qatar, New York Institute of Technology- Bahrain, 2012.
- The Impact of Reward System on Employees Motivation and Performance: A Study in Bahrain, NYIT, Bahrain, 2012.
- The Impact of Employees Job Satisfaction on Organizational Commitment: An Empirical Study in the Kingdom of Bahrain, NYIT, Bahrain, 2012.
- An Exploratory Study of Employees Performance in the Banking Sector: A Study in the Kingdom of Bahrain, New York Institute of Technology- Bahrain, 2012.
- The Architecture of Knowledge Management Process with Transactional Leadership Capabilities, New York Institute of Technology- Bahrain, 2012.
- From Dream to Real: Smart House Waiting to Serve Upon Request, NYIT, Bahrain, 2011.

B. Theses External Examiner for Other Universities in Bahrain

- E-learning in the Public Authority for Applied Education and Training (PAAET) in the State of Kuwait, University College of Bahrain, 2012.
- Assessing the Organizational Key Success Factors and Key Performance Indicators With Information System: Labor Market Regulatory Authority Case Study, University College of Bahrain, 2012.
- The Role of Total Quality Management in Achieving Competitive Advantage of Health Service of Private Hospitals in the State of Kuwait, Delmon University For Science and Technology, Technology, Bahrain, 2013.
- Assessment of the Impact of Amendments Related to Financial Aspects in the New Kuwaiti Labor For Private Sector in Achieving Job Security and Satisfaction, Delmon University For Science And Technology, Technology, Bahrain, 2013.

**CERTIFICATION
& TRAINING
PROGRAMS**

Training Program & Workshops	Institution	Country	Year
Technology-Enhanced Teaching & Learning – Changing Your Teaching to Match The Learning Needs of Students	Prof. Geoffrey Crisp, University of New South Wales, Australia Organized by: The Institute of Leadership in Higher Education - University of Sharjah	UAE	2019
Strategic Thinking, Planning & Implementation Workshop	University of Sharjah	UAE	2018
Using Technology in Education: A Practical Approach	University of Sharjah	UAE	2018
UOS Education Forum 2018", Challenges & Solutions, Innovative & Creativity".	University of Sharjah	UAE	2018
Teaching & Learning: Active Learning	Prof. Mison, Liverpool John Moores University Organized by: The Institute of Leadership in Higher Education - University of Sharjah	UAE	2018
Flipped Classroom Technologies	The Institute of Leadership in Higher Education - University of Sharjah	UAE	2018
Taskstream course/student assessment and reporting.	Prof. Esam Agamy University of Sharjah	UAE	2018
The Development of Innovation, Entrepreneurship, Startup, Spin-off, Incubation, and Acceleration	University of Malaga – Spain & European Association EBN	UAE	2017
Strategic Planning in Higher Education	The Institute of Leadership in Higher Education - University of Sharjah	UAE	2017
Accreditation Workshop for AACSB	University of Sharjah	UAE	2015
Using UOS e-services to support academic advising	University of Sharjah	UAE	2015
Leadership in Higher Education	The Institute of Leadership in Higher Education - University of Sharjah	UAE	2015
Stata Training Workshop (Advances Statistics)	University of Sharjah	UAE	2015

**CERTIFICATION
& TRAINING
PROGRAMS**

Introduction to My UDC (Student Information System)	University of Sharjah	UAE	2014
Introduction to Online Learning System (Blackboard)	University of Sharjah	UAE	2014
Assignments tools (Blackboard) IT Support	University of Sharjah	UAE	2014
Advancement Via Individual Determination	Wiley College	USA	2013 2014
Developing Innovative Teaching, Learning, and Assessment Methods to Improve Student Outcomes	British Council and Higher Education Council	Bahrain	2012
What Makes A Good University?	Higher Education Forum (HEF) - Massachusetts Institute of Technology	Bahrain	2012
Current Global Trends in Graduate Education	(HEF) - Massachusetts Institute of Technology	Bahrain	2012
The Role of Technology in Education	(HEF) - Massachusetts Institute of Technology	Bahrain	2012
The Role of Quality Assurance in Ensuring that the Student Gets the Best Possible Education	(HEF) - Massachusetts Institute of Technology	Bahrain	2012
Using Technology to Enhance the Classroom Experience	International Arab Conference on Quality Assurance in Higher Education (IACQA)	Bahrain	2012
How to Prepare for ABET Accreditation	International Arab Conference on Quality Assurance in Higher Education (IACQA)	Bahrain	2012
Bloomberg Focus Day	Bloomberg	Bahrain	2011
Integrating Technology for Teaching	NYIT-Jordan	Bahrain	2009
NYIT Bahrain Academic Integrity	NYIT - Bahrain	Bahrain	2009
Assessment and Evaluation	Applied Science University	Jordan	2006
Educational Technology and Computer Applications	University of Jordan	Jordan	1991
Information Technology	Cumbria Education Authority	UK	1991
Computing & Computer Education	Kingston Polytechnic	UK	1987

COMMUNITY SERVICE

Activity	Duties	Date	
		From	To
Organizing Committee Member of The 1 st College of Business Administration Symposium: “Towards Social Responsibility, Innovation, and Sustainable Business”, College of Business, UOS.	Member Review Articles	2018	present
TASK3-2019- Conference Program Committee Member.	Review Article	Jan 2019	present
Provide training, Title: The basics of professional work, Center for Continuing Education and Professional Development.	Training	5/12	11/12/2018
Provide training, Title: Professional Diploma in Statistical Analysis Using SPSS.	Training	2/10	16/10/2017
Member of the Editorial Board of the <i>International Journal of Business Research and Information Technology (IJBRIT)</i> .	Review Article	Jan 2018	present
21st International Conference on Interactive Collaborative Learning 47th IGIP International Conference on Engineering Pedagogy.	Review Article	6/2018	
Journal: for Humanities & Social Sciences Article: “Impact of Management Information Systems on Entrepreneurial Business in the Jordanian Pharmaceutical Sector.	Review Articles	2017	
African Educational Research Journal: Problems militating against effective teaching and learning of computer science in public junior secondary school.	Review Article	2018	
Journal: for Humanities & Social Sciences Article: The role of management information systems In improving job performance in the Ministry of Education in Jordan.	Review Article	2016	
College of Business Executive Council, UOS	Member	2016	present
College of Business Council, UOS	Member	2015	present
College Strategic Planning Committee, UOS	Member	2016	present

**COMMUNITY
SERVICE**

Graduate Programs Coordination Committee, UOS	Member	2014	present
College Faculty Recruitment and Renewal Committee, UOS	Member	2016	present
College Accreditation and Assessment Committee (AACSB), UOS	Member	2014	present
College Scientific Research and Seminars Committee, UOS	Chair	2018	present
College Website Committee, UOS	Chair	2016	present
MIS Dept. Recruitment Committee, UOS	Chair	2016	present
Promotion & Marketing Committee, UOS	Chair	2014	2015
Student Affairs Committee, UOS	Chair	2010	present
Cultural and Social Activities Committee, UOS	Chair	2015	2016
Business Students Association (BSA	Chair	2014	2016
Training, Industrial & Alumni Affairs	Member	2014	2016
Academic Honor Committee, Wiley College, Texas – USA	Member	2013	2014
IT Committee, Wiley College, Texas – USA	Member	2013	2014
College Recruitment Committee, Wiley College, USA	Member	2013	2014
International Academy Business and Public Administration Disciplines, Conference, Orlando	Track chair	2013	
IT Committee, NYIT Bahrain	Chair	2010	2013
College Academic Advisory Council, NYIT, Bahrain.	Member	2010	2013
Learning, Teaching, and Assessment committee, NYIT, Bahrain.	Member	2010	2013
Graduation Committee, NYIT Bahrain.	Chair	2010	2013

	College Core Curriculum Committee, NYIT Bahrain.	Member	2008	2013
	International Conference on Information and Communication Systems (ICICS), Jordan.	Board Member	2008	2009
	Federation of Business Disciplines Conference, USA	Track chair	2006	
	International Conference on Information and Communication Systems (ICICS, Jordan)	Reviewer	2004	2006
	Consortium for Computing Sciences Journal, Central Missouri State University, Warrensburg, Missouri.	Reviewer	2004	2006
	Organize and Provide several workshops for the Faculty - School of Management at NYIT-Bahrain.		2008	2013

PERSONAL PROFILE	Nationality: US and Jordanian Citizen	
	Marital Status: Married	Gender: Female