

**Dr. IMAN A. AKOUR**

**Chair & Associate Professor of Information Systems Dept.  
College of Computing and Informatics  
University of Sharjah, UAE  
Tel: 971-505-3575, Email: iakour@sharjah.ac.ae**

**ACADEMIC ACCREDITATION**

- Leading and the Chair of the Committee - prepared the Initial Accreditation Documents for the B.Sc. Degree in E-Commerce;
- Committee Member - prepared the Initial Accreditation Documents for the M.Sc in Business Analytics;
- As the MIS Dept. Chair: Participated during the process of the AACSB International Accreditation 2014-2017. The College of Business Administration has received the AACSB International Accreditation in 2017.
- I prepared the Response Documents to the CAA for the Initial Accreditation Documents for the B.Sc. Degree in Business Information Systems and Logistics and Supply Chain Management in 2018-2019.
- Committee Member - prepared the Initial Accreditation Documents for the BS.Degree in Business Information Systems and Logistics and Supply Chain Management.

**EDUCATION**

1. Doctor of Business Administration, Louisiana Tech University, USA.  
Specialization: Information System & Quantitative Analysis.
2. Master of Business Administration, Grambling State University, USA.  
Major: Computer Information Systems.
3. Bachelor of Science (B.Sc.), Yarmouk University, Jordan.  
Major: Computer Science                      Minor: Math

- Sept 2019 – present: Associate Professor & Chair of Information Systems Dept.,  
College of Computing and Informatics, UOS, UAE.
- Sept 2016 – 2019: Chair & Associate Professor, Management Information Systems  
Dept., College of Business Administration, UOS, UAE.
- Sept 2014 – 2016: Associate Professor, Management Information Systems Dept.,  
College of Business Administration, University of Sharjah, UAE.

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**TEACHING &  
ACADEMIC  
EXPERIENCE**

- August 2013 – June 2014: Chair of Computer Information Systems Department, Division of Business & Technology, Wiley College, USA.
  - 2012- 2013: Associate Professor of Management Information Systems, School of Management, New York Institute of Technology, Bahrain.
  - 2008- 2012: Assistance Professor of Management Information Systems, School of Management, New York Institute of Technology, Jordan & Bahrain.
  - 2012- 2013: Director of Master of Business Administration Program, NYIT, Bahrain.
  - 2011- 2012: Director of Quality Assurance, New York Institute of Technology, Bahrain.
  - 2007-2008: Assistant Professor, MIS Department, Princes Sumaya Univ. for Technology, Jordan.
  - 2006-2007: Assistant Professor, MIS Department, Applied Science University, Jordan.
  - 2005-2006: Assistant Professor, CIS Department, Emporia State University, USA.
  - 2001-2005: Assistant Professor, CIS Department, Grambling State University, USA.
  - 1997-2001: Graduate Teaching Assistance, CIS Department, Louisiana Tech University.
  - 1996 – 1997: Computer Programmer, College of Education, Louisiana, USA.
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**SUPERVISED  
Ph.D. &  
MBA THESES****A. Ph.D. and MBA Theses at University of Sharjah (2016-Present)**

1. Main Supervisor of MBA thesis for: Azza Obayssi, Title: “Factors Affect the Use of Knowledge Sharing Systems in the UAE Companies”. College of Business Administration, University of Sharjah, 6/2017-5/2018.
  2. Member of the Ph.D. thesis supervisory committee for Ahmed Saif Salim Alketbi, Title: Blockchain Information Security Assurance Framework for Smart Government Services” College of Engineering, University of Sharjah, 2017-present.
  3. Member of the Ph.D. thesis supervisory committee for Noha Tarek Amer Title: Factors Impacting the Adoption and Implementation of Business Intelligence Analytics Projects in Organizations, British University in Dubai, 2016.
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**A. Publications in Refereed Journal**

- Bani Issa, W., Akour, I., Ibrahim, A., Hisham, F., Griffiths, J. (2020). Privacy, confidentiality, security and patient safety concerns about electronic health records. (2020), *International Nursing Review*.
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## PUBLICATIONS

- Akour, I., Obayssi, A., Al Baity, M., Zeidan, Y. (2020). Factors Influencing the Use of Knowledge Management Systems Moderated Mediating of behavioral intention: Knowledge Management Systems. *The International Journal of Sociotechnology and Knowledge Development*, Vol 13, (3).
- Akour, I., Al Baity, M., Al Hamad, A. (2020). Moderated Mediation Model of Perceived E-Learning within the UAE Education Sector: A Practical Study, *International Journal of Engineering Research & Technology*), Vol. 9, (3).
- Akour, I. Bourini, I., Abukhait, R. (2020). Investigating the Impact of Technology and Training on New Service Development through the Mediating Role of Innovative Behavior, *International Journal of Technological Learning, Innovation and Development*. (In Press).
- Akour, I and Adams, M. (2017). Usability Evaluation of Newspapers' Websites. *International Journal of Business Research and Information Technology*, Vol. 4 (1), pp. 59-68.
- Akour, I. (2016). Daily Activity Prediction Using Base Learner and Ensemble Method Classifiers: A Comparative Study. *International Journal of Computer Science and Information Security*, Vol. 14(12), pp. 20-24.
- Akour, I. (2016). Between Transition from IPv4 and IPv6 Adaption: The Case of Jordanian Government." *International Journal of Advanced Computer Science and Applications*, Vol. 7 (9), pp. 248-252.
- Akour, I., Akour, M., Shadaideh, A., & Okour, O. (2016). "Mobile Voice Recognition Based for Smart Home Automation Control." Accepted for publication.
- Akour, M., Alazzam, I., and Akour, I. (2015). A Systematic Literature Review to Compare and Classify Pre and Post Test Suite Reduction Techniques. *International Journal of Mathematics and Computers in Simulation*, Vol. 9, pp. 181-189.
- Akour, I. and M. Akour. (2014). Runtime Test Case Synchronization in Adaptive Software. *International Journal of Business Research and Information Technology*, Vol. 1 (1), pp. 1-20.
- Dwairi, M. and Akour, I. (2014). The Moderating Role of Country Institutional Profile on the Entrepreneurial Orientation–Performance Relationships in the Service Industry. *International Journal of Business, Marketing, and Decision Sciences*, Vol.7 (1).
- Akour, I. (2012). "An Analysis of E-Learning Adoptability in the Developing Countries". *International Journal of Business, Marketing, and Decision Sciences*, Vol. 5(2), pp. 60-72.
- Akour, I. and M. Dwairi. (2011). "Testing Technology Acceptance Model in Developing Countries: the Case of Jordan." *International Journal of Business and Social Science*. Vol. 2 (14), pp. 278-284.

## PUBLICATIONS

- Akour, I. and M. Dwairi. (2010). “The Moderating Role of Country Institutional Profile on the Effect of Market Orientation on the Performance of the Banking Industry in Jordan.” *Journal of Transaction on Banking*. Vol. 10 (1), pp.3-18.
  - Akour, I. (2009). “Revisiting the Pioneering Technology Acceptance Model in an Emerging Economy.” *Journal of Transactions on Technology*. Vol. 9 (1).
  - Akour, I. Alshare, K., Dwairi, M., and Miller, D. (2006). “An Exploratory Analysis of Culture, Perceived Ease of Use, Perceived Usefulness, and Internet Acceptance: The case of Jordan.” *Journal of Internet Commerce*, Vol. 5 (3), pp. 83-108.
  - Akour, I. and M. Dwairi. (2005). “The used of Upward Influence Tactics in Work Environment: Evidence from Working African-American Women.” *Journal of Transactions on Marketing Management*, vol. 5 (1), pp. 145-155.
  - Akour, I., Alshare, K., Dwairi, M., and Miller, D. (2004). “The Social and Political Impacts of the Internet on the Developing Countries: The Case of Jordan” *The International Journal of Business Disciplines*, Vol. 15 (2), pp. 89-101.
  - Akour, I., Alshare, K., and Miller, D. I. (2004). “A Comparative Study: American and Jordanian Students’ Perceptions of Computer Technologies” *The Teaching Journal of Congress, Transactions on Computer Information systems*, Vol. 4 (1), pp. 13-27.
  - Akour, I., Alshare, K., and Al-Dwairi, M. (2003). “Students-Instructor Perception of Computer Technologies In Developing Countries: The Case of Jordan” *Journal of Computer Information Systems*, 43 (4), pp. 115-123.
- B. Refereed Conference**
- Melhem, S. Abukhait, R., and Akour, I. (2019). Exploring Antecedents of Employee Turnover Intention – Evidence of Five Star Hotels in Dubai. *The 8th Asian Management Research, and Case Conference*, United Arab Emirates University, UAE.
  - AlHamad, A. & Akour, I. (2018). Students’ Perception of Smart Learning System Within The Management Information System Course At Fujairah University *International Conference on New Horizons In Education*.
  - Akour, I. & Akour, M. (2014). “Usability Evaluation of North Dakota Newspapers’ Websites.” *Decision Sciences Institute Southwest*, Dallas, Texas, USA.
  - Akour, M. King, T., Nygard, K., & Akour, I. (2013). “Towards Automatically Synchronizing A Runtime Test Model For A Software System With The Model Of Its Component Structure After Dynamic Adaptation, *International Academy of Business & Administration Discipline*, Vol. 8 (2), pp. 751-762. Orlando, Florida, USA.
  - Akour, I. and M. Dwairi. (2012). “Antecedents and Consequences of Market Orientation in Public Service Organization in the Kingdom of Bahrain.” *International Conference on Business, Economics, Management and Behavioral Sciences (ICBEMBS 2012)*, pp. 499-505. Dubai, UAE.

## PUBLICATIONS

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- Akour, I. and M. Dwairi. (2011). “Testing Technology Acceptance Model in the Middle-Easter Countries: An Empirical Investigation.” *International Academy of Business & Administration Discipline*, Vol. 8 (2), pp. 751-762. Honolulu, Hawaii, USA.
  - Akour, I. and M. Dwairi. (2011). “Testing Technology Acceptance Model in the Middle-Easter Countries: An Empirical Investigation.” *International Academy of Business & Administration Discipline*, Vol. 8 (2), pp. 751-762. Honolulu, Hawaii, USA
  - Akour, I. and M. Dwairi. (2060). “Revisiting the Technology Acceptance Model in an Emerging Developing Country.” *International Academy Business and Public Administration Disciplines*. Dallas, USA.
  - Impact of Information Technology on the Democratic Process in the Developing Countries. (March 2003), Third World Symposium, USA.
  - The Impact of the Internet on the Developing Countries' Quasi Democracies. (October 2001), Allied Academies International Conference of Information and Management Sciences, Las Vegas, USA.
  - Information Technology and Political Development. (March 2002), Third World, Third World Symposium, Grambling State University, Louisiana, USA.
  - The Data Envelopment Analysis and the Measurement of Efficiency in the U.S. Software Industry. (November 1999), Association for Global Business, Las Vegas, USA.

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### **MBA Theses Main Supervisor at NYIT ( 2011-2013)**

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**Supervised around 20 MBA Theses as Main Supervisor at NYIT (2011-2013) and Served as an External Examiner for Other Universities in Bahrain (10 Theses).**

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**CERTIFICATION  
& TRAINING  
PROGRAMS**

<b>Training Program &amp; Workshops</b>	<b>Institution</b>	<b>Country</b>	<b>Year</b>
Blended and Flipped Learning	University of Sharjah	UAE	2020
Technology-Enhanced Teaching & Learning – Changing Your Teaching to Match The Learning Needs of Students	Prof. Geoffrey Crisp, University of New South Wales, Australia Organized by: The Institute of Leadership in Higher Education - University of Sharjah	UAE	2019
Advising workshop – Registration Dept.	University of Sharjah	UAE	2019
Trends and Challenges in the Key Enabling Technologies of Smart Cities and Homes Google G Suite workshop for our women in research	University of Sharjah	UAE	2019
Smart Computing and Communication with Future IoT	Dr. Ranbir Singh Batth University of Sharjah	UAE	2020
Google G Suite Workshop for Women in Research Group	OVCGRS & in collaboration with Google University of Sharjah	UAE	2019
Is AI back and why? (fourth research Cafe Talk)	Prof. Mohammad Obaidat- Dean of CCI	UAE	2020
Towards making Healthcare Human, again - A Data Analytics Approach	Dr. Saadat Alhashmi- CCI College	UAE	2020
Strategic Thinking, Planning & Implementation Workshop	University of Sharjah	UAE	2018
Using Technology in Education: A Practical Approach	University of Sharjah	UAE	2018
UOS Education Forum 2018", Challenges & Solutions, Innovative & Creativity".	University of Sharjah	UAE	2018
Teaching & Learning: Active Learning	Prof. Mison, Liverpool John Moores University Organized by: The Institute of Leadership in Higher Education - University of Sharjah	UAE	2018
Flipped Classroom Technologies	The Institute of Leadership in Higher Education - University of Sharjah	UAE	2018

Taskstream course/student assessment and reporting.	Prof. Esam Agamy University of Sharjah	UAE	2018
The Development of Innovation, Entrepreneurship, Startup, Spin-off, Incubation, and Acceleration	University of Malaga – Spain & European Association EBN	UAE	2017
Strategic Planning in Higher Education	The Institute of Leadership in Higher Education - University of Sharjah	UAE	2017
Accreditation Workshop for AACSB	University of Sharjah	UAE	2015
Using UOS e-services to support academic advising	University of Sharjah	UAE	2015
Leadership in Higher Education	The Institute of Leadership in Higher Education - University of Sharjah	UAE	2015
Stata Training Workshop (Advances Statistics)	University of Sharjah	UAE	2015
Introduction to My UDC (Student Information System)	University of Sharjah	UAE	2014
Introduction to Online Learning System (Blackboard)	University of Sharjah	UAE	2014
Assignments tools (Blackboard) IT Support	University of Sharjah	UAE	2014
Advancement Via Individual Determination	Wiley College	USA	2013 2014
Developing Innovative Teaching, Learning, and Assessment Methods to Improve Student Outcomes	British Council and Higher Education Council	Bahrain	2012
What Makes A Good University?	Higher Education Forum (HEF) - Massachusetts Institute of Technology	Bahrain	2012
Current Global Trends in Graduate Education	(HEF) - Massachusetts Institute of Technology	Bahrain	2012
The Role of Technology in Education	(HEF) - Massachusetts Institute of Technology	Bahrain	2012
The Role of Quality Assurance in Ensuring that the Student Gets the Best Possible Education	(HEF) - Massachusetts Institute of Technology	Bahrain	2012
Using Technology to Enhance the Classroom Experience	International Arab Conference on Quality Assurance in Higher Education (IACQA)	Bahrain	2012
How to Prepare for ABET Accreditation	International Arab Conference on Quality	Bahrain	2012

	Assurance in Higher Education (IACQA)		
Bloomberg Focus Day	Bloomberg	Bahrain	2011
Integrating Technology for Teaching	NYIT-Jordan	Bahrain	2009
NYIT Bahrain Academic Integrity	NYIT - Bahrain	Bahrain	2009
Assessment and Evaluation	Applied Science University	Jordan	2006
Educational Technology and Computer Applications	University of Jordan	Jordan	1991
Information Technology	Cumbria Education Authority	UK	1991
Computing & Computer Education	Kingston Polytechnic	UK	1987

	Activity	Duties	Date	
			From	To
<b>ADMINISTRATIVE ACTIVITIES</b>	UOS Mobile Application Committee	Member	2020	present
	Technical Committee of UOS Mobile Application	Chair	2020	present
	Central Committee for Investigating Cheating Cases in Online Exams	Member	2020	present
	UOS Women in Research Committee	Member	2019	present
	CCI College Executive Council, UOS	Member	2019	present
	CCI College Council, UOS	Member	2019	present
	CCI College Strategic Planning Committee, UOS	Member	2019	2020
	CCI College Faculty Recruitment and Contract Renewal Committee, UOS	Member	2019	present
	CCI College Promotion Committee	Member	2019	2020
	CCI College Annual Report Committee	Member	2019	present
	CCI College Social Committee	Chair	2019	present



**COMMUNITY  
SERVICE**

Chair of the Committee - Prepared the Initial Accreditation Documents for the B.S. E-Commerce	Chair	2019	present
Member of the Committee - prepared the Initial Accreditation Documents for the MSc in Business Analytics	Member	2019	present
Member in the Organizing Committee of the 2020 International Conference on E-commerce and Cybersecurity	Member	2019	present
Member of Organizing committee for College of Business's Second International Symposium	Member	2019	2020
IS Department Council	Chair	2019	present
IS Department Accreditation & Curricula Committee	Chair	2019	present
IS Department Recruitment/Appointment Committee	Chair	2019	present
Ad hoc Committees for the Development of New Training Program in Technologies- in Business Analytics	Member	2019	present
Ministry of Education National Ambassadors Program	Trainer	19/7/2020	30/7/2020
Review Journal Article: 'An investigation of technology trust and habit in IT use continuance: A study of a social network'. Emerald Publisher.	Review Article	2019	2020
An External Examiner for Ph.D student, Dissert. Title: "Blockchain Information Security Assurance Framework for Smart Government Services", UOS	External Examiner	2020	2020
Arbitration for the academic promotion from the rank of Assistant Professor to the rank of Associate Professor, The Secretariat of the Scientific Council, Saudi Arabia	Examiner	2019	2019

Review Article: Exploring the determinants of digital content adoption by academics: The moderating role of environmental concerns and price value, SAGE Publisher	Review Article	2019	2020
TASK3-2019- Conference Program Committee Member.	Review Article	Jan 2019	2019
Review Paper for: المؤتمر الدولي الخامس عشر لكلية الشريعة والدراسات الإسلامية بجامعة الشارقة، بعنوان: العملات الافتراضية في الميزان: العنوان: العملات الافتراضية: بين مطرقة التسارع التكنولوجي وسندان المخاطر التقنية.	Review Article	2019	
Provide training, Title: Professional Diploma in HR, Center for Continuing Education and Professional Develop.	Training	2019	
Provide training, Title: The basics of professional work, Center for Continuing Education and Professional Develop p.	Training	2018	
Provide training, Title: Professional Diploma in Statistical Analysis Using SPSS.	Training	2/10	16/10/2017
Member of the Editorial Board of the <i>International Journal of Business Research and Information Technology (IJBRIT)</i> .	Review Article	Jan 2018	present
21st International Conference on Interactive Collaborative Learning 47th IGIP International Conference on Engineering Pedagogy.	Review Article	6/2018	
Organizing Committee Member of The 1 <sup>st</sup> College of Business Administration Symposium: “Towards Social Responsibility, Innovation, and Sustainable Business”, College of Business, UOS.	Member Review Articles	2017	2018
Journal: for Humanities & Social Sciences Article: “Impact of Management Information Systems on Entrepreneurial Business in the Jordanian Pharmaceutical Sector.	Review Articles	2017	
African Educational Research Journal: Problems militating against effective teaching and learning of computer science in public junior secondary school.	Review Article	2018	
Journal: for Humanities & Social Sciences Article: The role of management information systems In improving job performance in the Ministry of Education in Jordan.	Review Article	2016	

	College Accreditation and Assessment Committee (AACSB), UOS	Member	2014	present
	College Scientific Research and Seminars Committee, UOS	Chair	2018	present
	College Website Committee, UOS	Chair	2016	present
	MIS Dept. Recruitment Committee, UOS	Chair	2016	present
	Promotion & Marketing Committee, UOS	Chair	2014	2015
	Student Affairs Committee, UOS	Chair	20104	present
	Cultural and Social Activities Committee, UOS	Chair	2015	2016
	Business Students Association (BSA	Chair	2014	2016
	Training, Industrial & Alumni Affairs	Member	2014	2016
	Academic Honor Committee, Wiley College, Texas – USA	Member	2013	2014
	IT Committee, Wiley College, Texas – USA	Member	2013	2014
	College Recruitment Committee, Wiley College, USA	Member	2013	2014
	International Academy Business and Public Administration Disciplines, Conference, Orlando	Track chair	2013	
	IT Committee, NYIT Bahrain	Chair	2010	2013
	College Academic Advisory Council, NYIT, Bahrain.	Member	2010	2013
	Learning, Teaching, and Assessment committee, NYIT, Bahrain.	Member	2010	2013
	Graduation Committee, NYIT Bahrain.	Chair	2010	2013
	College Core Curriculum Committee, NYIT Bahrain.	Member	2008	2013
	International Conference on Information and Communication Systems (ICICS), Jordan.	Board Member	2008	2009

	Federation of Business Disciplines Conference, USA	Track chair	2006	
	International Conference on Information and Communication Systems (ICICS, Jordan	Reviewer	2004	2006
	Consortium for Computing Sciences Journal, Central Missouri State University, Warrensburg, Missouri.	Reviewer	2004	2006
	Organize and Provide several workshops for the Faculty - School of Management at NYIT-Bahrain.		2008	2013