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EDUCATION

- 1994: **Ph.D., Management Information Systems**
Kent State University, Kent, Ohio, USA
- 1990: **MBA, Management Information Systems**
Miami University, Oxford, Ohio, USA
- 1989: **Master of Accountancy (M.Acc)**
Miami University, Oxford, Ohio, USA
1985. **B. Sc. Accounting (Division One-First Class Honors)**
University of Khartoum, Khartoum, Sudan

EMPLOYMENT

- 2019-Present Associate Prof. , College of Computing & Informatics, Univ. of Sharjah,
UAE
- 2018-2019 Associate Prof. of MIS, College of Business Administration, Univ. of
Sharjah, UAE
- 2016-2018 Associate Prof. and Vice Dean, College of Business Administration, Univ. of
Sharjah, UAE
- 2014-2016 Associate Prof. and Chair of Department of MIS
University of Sharjah, Sharjah, UAE
- 2010-2014 Assistant Prof. of MIS, Department of MIS
University of Sharjah, Sharjah, UAE
- 2007-2010 Assistant Prof. & Chair, Department of MIS,
University of Sharjah, UAE
- 2003-2007 Assistant Prof., Department of MIS
University of Sharjah, Sharjah, UAE

- 1998-2000 Assistant Prof. of Information Systems (on Leave)
Department of Business Administration
United Arab Emirates University, Al-Ain, UAE
- 1995-2003 Assistant Prof. of Information Systems,
Department of Management Information Systems
University of Central Arkansas, Conway, Arkansas, USA.
(on Leave during 1998-2000)
- Spring 1995 *Visiting* Assistant Professor of Information Systems,
Department of Marketing and Management
John Carroll University, Cleveland, Ohio, USA
- 1990-1994 *Instructor (Teaching Fellow)*, Kent State University, Kent, Ohio, USA.
- 1986-1987 *Teaching Assistant* (full time), University of Khartoum, Sudan.
Taught introductory accounting and assisted in exams, testing, and grading
- 1985-1986 *Auditor*, The Auditor General Chamber, Khartoum, Sudan.
Audited financial statements of government-owned enterprises, and
assisted in drafting auditor's reports

PUBLICATIONS

A. Refereed Publications:

1. **Nour**, Mohamed Abdalla (2018). An Empirical Study of the Effect of Internet Services on the Preferential Adoption of Mobile Internet. In *Mobile Commerce: Concepts, Methodologies, Tools, and Applications* (pp.773-795). IGI Global. Chocolate Avenue, Hershey PA, USA (A book chapter).
2. **Nour**, Mohamed A. (2016). Internet Services and the Shift toward Mobile Internet and Ubiquitous Connectivity. In I. Lee (Ed.), *Encyclopedia of E-Commerce Development, Implementation, and Management* (pp. 1399-1417). IGI Global. Chocolate Avenue, Hershey PA, USA (A book chapter).
3. Halbouni, Sawsan S. & **Nour**, Mohamed A.(2014) “An empirical study of the drivers of management accounting innovation: a UAE perspective”, *International Journal of Managerial and Financial Accounting (IJMFA)*, Vol. 6/No. 1, pp.60-86.
4. **Nour**, Mohamed A. (2014), “An Empirical Study of the Effect of Internet Services on the Preferential Adoption of Mobile Internet”, *International Journal of E-Business Research, (IJEBR)*, Vol. 10, No. 1, pp.53-73.
5. **Nour**, Mohamed A. and Mouakhet, Samar (2013). A Classification Framework of Critical Success Factors for ERP Systems Implementation: A Multi-stakeholder Perspective. In M. Tavana (Ed.), *Competition, Strategy, and Modern Enterprise Information Systems* (pp. 98-113). Hershey, PA: Business Science Reference. doi:10.4018/978-1-4666-2464-1.ch006 (A book chapter).
6. Halbouni, Sawsan S. & **Nour**, Mohamed A.(2013) “An Empirical Investigation of the Impact of Globalization and Information Technology on the Role of the Management Accountant: Evidence from the United Arab Emirates”, *International Journal of Accounting, Auditing, and Performance Evaluation (IJAAPE)*, Vol. 10, No. 3, pp. 286-306.

7. Rifaat, Nadia; Ben Ali, Oualid; Al Sabhan, Waleed M.; **Nour**, Mohamed (2012), "Effective Learning Outcomes Assessment: The Case of the MIS Department at the UoS ", *Journal of Education and Vocational Research*, Vol. 3, No. 2, pp. 58-70.
8. **Nour**, Mohamed A., (2012), "An Integrative Framework for Customer Relationship Management: Towards a Systems View", *International Journal of Business Information Systems*, 9(1), pp.26-50.
9. **Nour**, Mohamed A. and Mouakhet, Samar (2011), "A Classification Framework of Critical Success Factors for ERP Systems Implementation: A Multi-stakeholder Perspective", *International Journal of Enterprise Information Systems*, 7(1), January-March, pp.56-70.
10. Abdelrahman, Abdelrahman A.; Suliman, Abubakr M.; **Nour**, Mohamed A.; Al-Hosani, Khaleel J. (2011), "Supervisor Personality Traits And Supervisor-Rated Employee Performance In A Non-Western Context", *International Journal of Professional Management*, Vol. 2/No.4, pp.1-15.
11. Alizadeh , J.; Al-Imamy , S; & **Nour**, Mohamed A (2008), "A Framework for a Form-Based User-Driven Requirements Gathering System", *International Journal of Excellence in e-Solutions for Management*, 2/1, December, pp.1-16.
12. **Nour**, Mohamed A., Abdulrahman A. Abdulrahman, & Fadlalla, Adam (2008), "A Context-based Integrative Framework for E-Government Initiatives", *Government Information Quarterly*, 25/3, pp. 448-461.
13. **Nour**, Mohamed A., Al-Imamy, Samer;, & Alizadeh, Javanshir (2007), "An Empirical Investigation of Student Perceptions of the Effect of a Blended Learning Environment on the Learning Outcomes", *International Journal of Excellence in e-Solutions for Management*, 1/2 (2007), pp.27-39.
14. Mouakhet, Samar; **Nour**, Mohamed A.; & Al-Imamy, Samer (2007), ".Investigation of Information Technology Use by Non-English Speaking Academics", University of Sharjah *Journal of Pure & Applied Sciences*, 4/2, pp. 25-45.
15. Al-Imamy, Samer; Alizadeh, Javanshir; **Nour**, Mohamed A., (2006), "On the Development of a Programming Teaching Tool: the Effect of Teaching by Templates on the Learning Process", *Journal of Information Technology Education*, Vol. 5, pp. 271-283.
16. Kabil, M. Magdey. & **Nour**, Mohamed A. (2005) "Student Perspectives on Incorporating Professional Certification in MIS Undergraduate Database Courses", *Administrative Research Review*, Vol. 23, No. 2, pp. 96-104
17. **Nour**, Mohamed A. & Fadlalla, Adam (2000), "A Framework for Web Marketing Strategies", *Information Systems Management*, Vol. 17, No. 2, (Spring), pp.41-50.
18. **Nour**, M.A. & Madey, G.R. (1996), "Heuristic and optimization approaches to extending the Kohonen self-organizing algorithm", the *European Journal of Operational Research*, 93, pp. 428-448.

19. **Nour**, M., & Yen, D. (1992), "Group Decision Support Systems: Towards a Conceptual Foundation", *Information & Management*, Vol. 23, pp. 55-64.
20. Foner, C., **Nour**, M., Luo, X., & Kim, J. (1991), "The Impact of Computer Usage on the Perception of Hospital Secretaries", *The Health Care Supervisor*, Vol. 10, No.1, pp. 27-36.
21. **Nour**, M., & Yen, D. (1991), "Computer-Aided Software Engineering: Potentials and Realities", *Interface: The Computer Education Quarterly*, Vol.13, No. 2, pp. 60-70.

B. Research Under Review:

1. Coauthored, "The Association between Organizational Information Intensity and IT Leaders' Role and Structural Power", submitted to *Information & Management*

C. Refereed Conference Proceedings:

1. Halbuni, Sawsan and **Nour**, Mohamed (2012), "An Empirical Investigation of the Impact of Information Technology" *Proceedings of the 9th Annual World Congress of the Academy for Global Business Advancement (AGBA)*, Ajman University of Science and Technology, Ajman, UAE, March 19-21, 2012, Vol. 9/No.1.on the Decision Support Role of Management Accountants: A UAE Perspective",
2. Farhat, Nadia; Ali, Oualid (Walid); AlSabhan, Waleed, & **Nour**, Mohamed (2009), "Towards an effective MIS learning outcomes assessment", *Proceedings of the Regional Conference on Program and Learning Assessment in Higher Education*,. Beirut, Lebanon. 6-7, November 2009, pp.9-19.
3. **Nour**, Mohamed A. (2009), "An Integrative Framework for Customer Relationship Management: An IT Perspective", *Proceedings of the International Conference on Technology and Business Management*", Dubai, UAE, March 29-April 1
4. **Nour**, M. and Madey, G. (1995), "Financial Classification and Prediction with the Kohonen Self-Organization Neural Net," *Proceedings of the Americas Conference on Information Systems*, Pittsburgh, PA, (August 1995), pp. 418-420.
5. **Nour**, M. and Madey, G. (1995), "A New Kohonen Clustering Network for Bankruptcy Prediction," *Proceedings of OAI Neural Networks Symposium (OAINN95)*, Ohio University, (August), pp. 401-408.
6. **Nour**, M.A.; Offodile, F.O. & Madey, G.R. (1994), "A CLIPS-Based Expert System for the Evaluation and Selection of Robots", *Proceedings of the Third Conference on CLIPS*, NASA Johnson Space Center, Houston, Texas, September 12-14, Vol. I, pp. 131-140.
7. Madey, G.R.; Bhansin, C.A.; Alaraini, S.A.; & **Nour**, M.A. (1994), "On the Development of An Expert System for Wheelchair Selection", *Proceedings of the Third Conference on CLIPS*, NASA Johnson Space Center, Houston, Texas, September 12-14, Vol. I, pp. 2-12.

D. Conference Presentations:

1. *Nour, M.A.*; Offodile, F.; & Madey, G.R. (1995), "Application of the Kohonen Self-Organizing Map to the Part-Family Classification Problem," presented at the *INFORMS Fall 1995 National Meeting*, New Orleans, LA, October 29 –November 1.
2. Madey. G.; & *Nour, M.* (1993), "The Use of Higher Order Neural Networks to Solve Forward Error Decoding Problems in Digital Communications", Presented at *The 35th Joint National Meeting of the TIMS/ORSA*, Chicago, IL, May 16-19.
3. Offodile, F.; & *Nour, M.* (1991), "Information Systems: The Key to Dissemination of Technology to Africa and The Third World Countries", Presented at *The Conference on Africa and the Search for Identity*, Kent State University, Kent, Ohio, October 18-19.

E. Presentations in Research Seminars (UoS):

1. Title: An Integrative Conceptual Framework for Customer Relationship Management (CRM), the University of Sharjah, April 23, 2009 (the University of Sharjah Seminar Series)
2. Title: An Integrative Framework for Online Privacy: Harmonizing Legislation, Self-regulation, and Consumer Action, the University of Sharjah, May 1, 2008 (the University of Sharjah Seminar Series).
3. Title: Customer Relationship Management (CRM): An Information Technology (IT) Perspective, the University of Sharjah, March 29, 2007 (the University of Sharjah Seminar Series).
4. Title: E-Commerce Challenges and Opportunities in Developing Countries, the University of Sharjah, March 29, 2006 (The University of Sharjah Seminar Series).
5. Title: Strategic Business Applications of Data Mining, the University of Sharjah, June 18, 2005 (the University of Sharjah Seminar Series).
6. Title: Managing Service for Competitive Advantage, the topic was entitled: The Role of IT in Services Management, at the MRT International Workshop—organized by the Management Research Team (MRT) of the College of Business Administration, The University of Sharjah, June 6, 2005.

F. Other Un-refereed Publications:

1. Lee, S.; *Nour, M.*; & Chung, S. (1992), "Establishing a Data Security Model in a Distributed Data Base Environment", in *Data Base Management*, a loose-leaf publication of Auerbck Publishers, pp. 1-11.

G. Funded Research Projects (in preparation):

- Project title: An Empirical Investigation of the Impact of ERP Systems on Organizational Performance: Insights from the UAE.
- Amount: 10,000 AED
- Funded by: University of Sharjah

H. Other Research Projects (in progress):

- "The Impact of Privacy and Security Concerns on Mobile Commerce: A UAE Perspective"

I. MANUSCRIPT REVIEWS:

1. The Future of Currencies in the Islamic World: The Islamic Crypto-Dinar, for *The 15th International Conference of the College of Sharia & Islamic Studies at the University of Sharjah – Virtual Currencies Under Evaluation*, April 16-17, 2019.
2. Effect of Encrypted Virtual Digital Coins on Financial Transactions (Bitcoin as a Model Currency) During the Period 2009-2018, for *The 15th International Conference of the College of Sharia & Islamic Studies at the University of Sharjah – Virtual Currencies Under Evaluation*, April 16-17, 2019.
3. The Impact of the Blockchain Technology on the Financial Intermediation, for *The 15th International Conference of the College of Sharia & Islamic Studies at the University of Sharjah – Virtual Currencies Under Evaluation*, April 16-17, 2019.
4. New Business Model for Sustainable Tourism Using the Blockchain Technology, for *The 1st International Conference of the University of Sharjah Branches - Tourism is Sustainable Development*, April 24-25, 2018, University of Sharjah.
5. E-government and organizational Transformation of Government: Black Box Revisited? *Government Information Quarterly*, November, 2012.
6. Factors Determining Jordanian Customers' Attitude Towards E-Government", *British Journal of Applied Science & Technology*, March, 2012.
7. "Examining Trust in Mobile Banking: A Conceptual Model", *18th IBIMA Conference on Innovation and Sustainable Economic Competitive Advantage*, Istanbul, Turkey, May 9-10, 2012.
8. Sectoral Analysis of National Information Technology Policy Implementation in Nigeria", for *Government Information Quarterly*, November, 2011.
9. "A Data Mining Approach to Identify Diabetes", for *The Mediterranean Conference on Information Systems*, September 2009.
10. "LUMIR: A Longitudinal EHR-S In the Basilicata Region", for *The Mediterranean Conference on Information Systems*, September 2009.
11. "SMS User Interface Result Checking System", for *the Informing Science's IT Education Conference (InSITE 2009)*, Macon, Georgia (USA), 11/1/2009.
12. "Online vs. Offline Music Purchasing", for *the Informing Science's IT Education Conference (InSITE 2009)*, Macon, Georgia (USA), 11/1/2009.
13. "CATEGORIZING EMAIL DELIVERY", for *the Informing Science's IT Education Conference (InSITE 2009)*, Macon, Georgia (USA), 11/1/2009.
14. "The Use of Knowledge-Based Systems for Strategic Decisions in Engineering Offices in Jordan", for *The Journal of "Studies"*, University of Jordan (Spring 2006)
15. "A Comparative Study of the Efficiency of VSM, NB, and Euclidean Measures to Classify Arabic Text", for *The University of Sharjah Journal of Pure & Applied Sciences (Spring 2006)*.

SUPERVISION OF GRADUATE STUDENT RESEARCH PROJECTS:

1. "Business Process Re-engineering of the Customer Complaints System at Etisalat," by Mona Abdalla Matar Al Suwaidi, EMBA thesis, the University of Sharjah, UAE, 2006 (second-supervisor).
2. Knowledge Management Practices and Organizational Performance: an Exploratory Study in the United Arab Emirates, by Behdja M. Boumarafi, EMBA thesis, the University of Sharjah, UAE, 2006 (second supervisor)

3. “Supervisor Personality & Performance Ratings at Al-Wathba Company for Central Services”, by Khaleel Juma Al-Hosani, EMBA thesis, University of Sharjah, UAE, 2007 (second supervisor).

ORGANIZING CONFERENCES AND WORKSHOPS:

1. Chaired a session in the International Conference on Technology and Business Management”, Dubai, UAE, March 29-April 1, 2009.
2. A member of the organizing committee for the International Symposium entitled: Enhancing the Quality of Business Education in GCC Universities Forum, the University of Sharjah, 2004.
3. A member of the organizing sub-committee for a Workshop on E-Government, part of a series of workshops organized under the University of Sharjah 2005-IT Year Plan.

CONSULTING SERVICES:

1. Review and assessment of a residential (housing) database system for the Ministry of Public Works (Dubai) with recommendations for improvements (July 2006).
2. *Technology consultant*, Sokoline, Inc., Evergreen Place, Suite 240, 1100, North University Avenue, Little Rock, AR 72207-6358, USA (2001-2003)

MEMBERSHIP IN PROFESSIONAL ORGANIZATIONS:

- *Advisory Board—Advances in E-Business Research (AEBR) Book Series, IGI Global, USA*

PROFESSIONAL CERTIFICATIONS

- ◆ *CPA*: Certified Public Accountant.
- ◆ *OCP*: Oracle Certified Professional—Application Developer (Release 2)
- ◆ *OCP*: Oracle Certified Professional—Internet Application Developer (Release 6/6i)

HONORS AND AWARDS

- ◆ Distinguished Teaching Incentive Award, Spring 2015/2016, University of Sharjah, UAE
- ◆ Islamic Bank of Sharjah best paper award, Spring 2009, UAE
- ◆ Phi Beta Delta (Honor Society For International Scholars), Kent State University, 1991 (USA)
- ◆ Recipient of Charles S. Davis Award for Excellence in Graduate Study, Miami University, 1989 (USA)
- ◆ Beta Gamma Sigma (National Business Honor Society), Business School, Miami University, 1989 (USA)
- ◆ Recipient of the African Graduate Fellowship Award, 1987 (USA)

- ◆ Recipient of Academic Excellence Prizes for four consecutive years (1982-1985), University of Khartoum (Sudan).

RESEARCH INTERESTS

- Artificial intelligence & decision support systems
- Heuristics & algorithms (clustering & classification)
- Electronic commerce & electronic government
- Data mining & data warehousing
- Information security and privacy
- Enterprise systems (CRM, ERP)

TEACHING INTERESTS

- Computer programming
- Database management systems
- Systems analysis & design
- Decision support systems

SAMPLE OF COURSES TAUGHT (generic):

- Introduction to Management Information Systems
- Computer Programming (COBOL, C, VB.Net)
- Systems Analysis & Design
- Decision Support Systems
- Database Management
- Project Management (undergraduate and graduate)
- Project in MIS
- Office Automation Systems

SUMMARY OF ADMINISTRATIVE & ACADEMIC CONTRIBUTIONS

- Taught a wide range of courses in the MIS program, at the University of Sharjah—a total of ten different courses.
- Taught elsewhere various courses.
- Served in numerous committees and ad hoc taskforces at the department, college, and university levels.
- Played a significant role in a major program revision in 2006 that led to a new MIS program starting 2008 academic year.
- Served as a department chair for three consecutive years, between 2007-2010.
- Was responsible for leading the department efforts towards the national accreditation of the MIS program during 2007-2010. Was pivotal in the efforts to respond to the accreditation requirements by revising the program in a major way to satisfy the requirements of the accreditation commission.
- As department chair between 2015/2017, led the efforts and played key role in revamping the MIS program and introducing a new program concentration, and preparing the accreditation reports and requirements.
- As Vice Dean for academic years 2016/2017 & 2017/2018, was responsible for running the undergraduate programs in the College, including course scheduling, examinations, and student advising, new student orientation, among others.