

## BLACKBOARD TECHNICAL SETTINGS

In order to use Blackboard, you should meet the following minimum technical requirements:

### 1. Accepted Browsers

Make sure that you have the correct compatible version of web browser as mentioned [here](#)

*Note: If you have any issues in accessing online tests in IE, You can use Mozilla Firefox browser. ([click here to download](#))*

### 2. Java

Make sure java is installed in your computer. Go to **Start -> Control Panel** - > look for **Java**. Its icon is   
If not installed, you can install it free online (<http://java.com/en/download/manual.jsp>)

### 3. Pop-up Blocker

Disable any "**pop-up blocker**" software that you have installed on your computer.

### 4. Enable cookies

To enable cookies go to the browser settings  
Choose cookies and click on enable all cookies

### 5. Add Blackboard Site to list of Trusted Sites

1. Go to **Tools -> Internet Options > Security** tab
2. Click on the **Trusted Sites**
3. Click **Sites** to open the Trusted Sites box.
4. Type <http://elearning.sharjah.ac.ae>
5. Uncheck the "**Require Server Verification (https:) for all sites in this zone**" option.
6. Click **Add**.
7. Click **Close**.
8. Click **OK** and Refresh the page or open a new page

### 6. Login to Blackboard

If you are connected to the University of Sharjah Network Domain, you will be directly logged in  
However, if you are accessing **the portal from outside**, you need to enter your username and password as follows:

**Username:** Sharjah\Your University ID

**Password:** University Network password

**For Help:** Site: [KNOW BLACKBOARD](#) | Email: [servicedesk@sharjah.ac.ae](mailto:servicedesk@sharjah.ac.ae) | Tel.: 06-5050000