Najla Abdulla Ahmed Abdulla Al Bannai

📍 **Sharjah, UAE**
✉️ **Email**: jolly@sharjah.ac.ae
🌍 **Nationality**: UAE

Academic Qualifications

- **Doctor of Business Administration (DBA)** – *University of Sharjah (2020 – 2025)* | GPA: **3.75**
- **Executive Master's in Business Administration** – *University of Sharjah (2011 – 2013)* | GPA: **3.8**
- **Bachelor's Degree in Computer Sciences** – *UAE University, Al Ain (1999 – 2003)* | GPA: **3.2**

International License & Certifications

- **Tony Buzan Licensed Instructor in Mind Mapping**, UK (*April 2017*)

Professional Experience

Assistant Professor

College of Business, Department of Management, University of Sharjah
Fall 2026- Present

Courses:

- Fundamentals of Innovation & Entrepreneurship
- Principles of Marketing

Team Leader, Labs Unit

College of Communication, University of Sharjah
2016 – Present

- Oversee the **management and operations of computer labs**, ensuring seamless functionality of **Mac and Windows systems**.

- Lead and **mentor the Labs Unit team**, fostering a **collaborative and high-performance work environment**.
- Develop and **implement best practices for equipment maintenance, software updates, and IT support services**.
- Assist **faculty and students** in utilizing **lab resources for academic and research purposes**.
- Evaluate and **recommend IT infrastructure upgrades** and contribute to **strategic planning for lab improvements**.
- Manage and supervise **lab facilities** to ensure the **equipment and machines** are in **good working order** and recommend **improvements** as appropriate.
- Develop **technical evaluation reports** for supplier quotations and oversee **procurement planning** for lab resources.
- Assist **undergraduate and senior students** in **layout design practices and graduation projects**.
- Design **promotional materials** such as **roll-ups, posters, brochures, and corporate reports**.

Computer Laboratory Supervisor

College of Communication, University of Sharjah
February 2004 – 2016

- Provided **technical support and troubleshooting** for lab users, ensuring **system reliability and efficiency**.
- Managed the **installation, maintenance, and upgrades of software and hardware** across all computer labs.
- Supervised **students and faculty** using lab resources, offering **guidance on IT-related projects**.
- Coordinated with **vendors and the IT department** to **resolve technical issues and enhance lab facilities**.
- Assisted in organizing and supporting **training workshops, exhibitions, and academic events** requiring IT resources.
- Developed **rules and regulations** for lab hardware and software usage.

Publications

Book

- **Albannai, N. A.** (2025). My Early Life for H.H. Sheikh Dr. Sultan bin Muhammad Al-Qasimi using mind-mapping techniques. ***Dar Al Bayan Al Arabi***. **ISBN-9789948697275**

Journal Articles

(*Published*)

- **Al Bannai, N. A. A.,** Raziq, M. M., Rice, J. L., Scott-Kennel, J., & Al Nusairi, A. (2026). Balancing AI-Driven Efficiency and Human Expertise in Higher Education. ***Knowledge and Process Management. (Q1)***
- Raziq, M. M., **A**., Tipu, **Albannai, N. A.** (2026). Leadership Support as a Catalyst: Exploring Complex Roles of Harmonious and obsessive Job Passion in Driving Engagement and Championing Behaviors. ***International Journal of Hospitality Management. (Q1)***
- Alnaqbi, R. S. O. A., Raziq, M. M., Batool, U., **Albannai, N**. A. (2026). Balancing Act: How paradoxical leadership enhances environmental leadership's impact on sustainability performance. ***Corporate Social Responsibility and Environmental Management. (Q1)***

- **Albannai, N. A.**, Raziq, M. M.(2025). Digital Leadership in the Age of Generative AI: A Systematic Literature Review Using Thematic Analysis. ***Global Knowledge, Memory, and Communication. (Q1)***
- Raziq, M. M., Tipu, S. A. **A., Albannai, N**. A., Al-Taie, M., Shamout, M. D., & Majid, F. (2025). Harmonious job passion and employee championing behavior: Roles of transformational leadership and job engagement. ***Global Knowledge, Memory and Communication. Q1***
- **Albannai, N.A.** (2025). From Classroom to Boardroom: Ethical and Cognitive Challenges of ChatGPT Use Among DBA Students in |Business Problem-Solving. ***International Journal of Management Education***. ***(Q1)***
- **Albannai, N. A.** Raziq, M. M. (2025). Navigating Ethical, Human-Centric Leadership in AI-Driven Organizations: A Thematic Literature Review. ***The Service Industries Journal (Q1)***
- **Albannai, N. A.**, Raziq, M. M., Malik, A. Abrar. (2025). Future Trends in Digital Leadership: Cultivating Innovation, Leveraging AI, and Achieving a Competitive Advantage: A Qualitative Study. ***Journal of Information and Knowledge Management. (Q1)***
- **Albannai, N. A.**, Raziq, M. M., Malik, A. Abrar. (2024). Digital leadership and its impact on agility, innovation, and resilience: A qualitative study of the UAE media industry. ***Benchmarking: An International Journal. (Q1)***

- **Albannai, N. A.**, Raziq, M. M., Malik, M., Scott-Kennel, J., & Igoe, J. (2024). Unraveling the role of digital leadership in developing digital dynamic capabilities for the digital transformation of firms. ***Benchmarking: An International Journal. (Q1)***
- **Albannai, N. A.**, Raziq, M. M., Malik, M., & Ahmad, M. (2024). Digital Readiness and Maturity in the UAE Media Firms: An Industry 4.0 Perspective. ***University of Sharjah Journal of Humanities and Social Sciences.***
- **Albannai, N. A.**, & Raziq, M. M. (2024). The Road to Ubiquitous AI: Integration Strategies and Future Capabilities—A Qualitative Study in UAE Media Firms. ***University of Sharjah Journal of Humanities and Social Sciences.***

(*Under Revision)*

- Raziq, M. M., Tipu, S. A., **Albannai, N. A**. (2025). Project governance, inclusive leadership, and knowledge integration: An analysis of employee mental health in multi-project environments. ***VINE Journal of Information and Knowledge Management Systems. (Q1)***
- Raziq, M. M., Tipu, S. A. A., **Albannai, N**. A. A. (2025). Leading for sustainability: The role of societal and environmental leadership in driving organizational performance. ***Business Ethics, the Environment & Responsibility. (Q1)***

(*Under Review)*

- **Albannai, N. A. A.** (2026). Silent Downgrading and Institutional Status Erasure: HR-Induced Identity Disruption among Long-Serving Higher Education Staff. ***Personnel Review (Q1)***
- ***Albannai, N. A. A.,*** Raziq, M. M., Bani-Melhem, S., & AlMehrezi, A. A. (2026). From burnout to quiet cracking: A systematic review and concealment-tax model of visible and hidden employee strain. ***Applied Psychology (Q1)***
- **Albannai, N. A.** (2026) Cultural Intelligence as a Behavioral Catalyst for Dynamic Capability Renewal: Evidence from Post-Crisis Digital Transformation in Multinational Enterprises in UAE. ***Global Knowledge, Memory and Communication. (Q1)***
- **Albannai, N. A. A.,** Raziq, M. M., Rice, B., & Rice, J. L. (2026). Negotiating accountability in generative AI–enabled decision-making: A longitudinal study of human–AI delegation ***Human Relations (Q1)***
- Rice, J. L., Galvin, P., Rice, B., Raziq, M., **& Albannai, N. A.** (2026). Distributed ownership in theory and practice: AI coordination, incomplete contracts, and the agentic networked knowledge enterprise. ***Research Policy (Q1)***
- **Albannai, N. A.**, Raziq, M. M., Malik, A. Abrar. (2025). Digital Transformation and Competitive Advantage: Business Model Innovation in the UAE Media Industry. ***Managerial and Decision Economics***. ***(Simago Q2)***
- Raziq, M. M., **Albannai, N. A. A**., Tipu, S. A. A., Tariq, S., & Al Ali, M. (2025). Challenging the universality of transformational leadership: Complexity as a boundary condition and the case for hybrid leadership. ***Eurasian Business Review***.
- Alnaqbi, R. S., Raziq, M. M., **Albannai, N. A**. A. A. (2025). When Paradox Meets Purpose: The Role of CSR in Shaping Employee Championing and Citizenship Behaviors. ***Corporate Social Responsibility and Environmental Management. (Q1)***
- Raziq, M. M., Tipu, S. A., **Albannai, N. A**. (2025) Team formalization, specialization, and centralization as drivers of team resilience: Mediating role of team learning orientation and moderating role of team membership stability. ***Asia Pacific Journal of Human Resources*****. (Q1)**

Conference Presentations

- **Peer-Reviewed Conference Paper:**

  Albannai, N. A. A., Raziq, M. M., & Rice, J. L. **(2026)**. Fluid Accountability and Risk-Calibrated Delegation in Generative AI Decision-Making. Paper presented at the ***Academy of Management Annual Meeting***, Philadelphia, PA, USA. Published in the *Academy of Management Annual Meeting Proceedings*. https://doi.org/10.5465/AMPROC.2026.18808abstract

- **Albannai, N. A.**, Raziq, M. M, (2025). AI-Powered Education: A Qualitative Study Exploring the Impact of Intelligent Tools on Learning Outcomes and Educator Roles in Higher Education. ***AI Innovations: Future Foresights in Empowering Public Organizations and Enhancing Quality in Education Conference***, Dubai, UAE (22-24 *April 2025*).

  Book Link: https://iceq.gdrfad.gov.ae/conference-book.html

- **Albannai, N. A.**, & Raziq, M. M. (2025). *The Road to Ubiquitous AI: Integration Strategies and Future Capabilities—A Qualitative Study in UAE Media Firms.* **University of Sharjah International Alumni Conference 2024**, Sharjah, UAE (22 *January 2025*).

Languages

- **Arabic**: Native Speaker
- **English**: Fluent in Speaking, Writing, and Reading

Training & Professional Development

Information Technology & Technical Skills

- **Introduction to Data Modeling and Relational Database Design** – Students Affairs Office, Women Creative Club, UAE University, Al Ain (2002).
- **CCNA 1: Networking Basics** – Women Creative Club, UAE University, Al Ain (May 17, 2003).
- **ICDL: International Computer Driving License** – Compubase, Dubai (January 19, 2004).
- **Flash 2004** – Computrain, Sharjah (March 16, 2005).

- **Introduction to Oracle 9i: SQL** – University of Sharjah, Center of Education & Community Service (April 16, 2005).
- **CompTIA A+ Certification** – University of Sharjah, Center of Education & Community Service (March 18-28, 2006).
- **CompTIA Network+ Certification** – University of Sharjah, Center of Education & Community Service (April 1-12, 2006).
- **IT Project Management** – University of Sharjah, Center of Education & Community Service (March 29 - April 1, 2015).

Leadership & Professional Development

- **Manage Conflict at Work** – Directorate of Human Resources, Sharjah (November 12-15, 2007).
- **Basic Skills for Excellent Performance** – University of Sharjah, Center of Education & Community Service (October 20-23, 2013).
- **Professional Diploma in Leadership** – University of Sharjah, Center of Education & Community Service (February – June 2015).
- **Professional Diploma in Human Resource Management** – University of Sharjah, Center of Education & Community Service (November 8 - December 23, 2015).
- **Certificate of Proficiency – Training for Trainers (TOT)** – Canada Global Center, KSA (October 1-6, 2016).
- **Associate Trainer Certificate (PCT Program)** – Canada Global Consulting & Training Center (November 15, 2016).
- **Building a Creative Team at Work** – Directorate of Human Resources, Sharjah (October 17-19, 2022).

Communication & Personal Development

- **Organizing Exhibitions and Conferences** – University of Sharjah, Center of Education & Community Service (May 20-23, 2012).
- **Effective Teamwork** – Directorate of Human Resources, Sharjah Government (April 9-10, 2014).
- **Body Language** – Directorate of Human Resources, Sharjah Government (October 28-30, 2014).
- **Education and Community Service Workshop** – Khalifa Award for Education, American University of Sharjah (September 12, 2015).
- **Speed Reading** – HDTC Training Center, Dubai (February 12-13, 2018).

Innovation & Strategic Thinking

- **Mind Mapping** – Knowledge without Borders, Sharjah Chamber of Commerce & Industry (April 30-31, 2014).
- **Mind Mapping & Strategic Thinking** – Rembell Group, Dubai (February 25-26, 2018).
- **Lego Serious Play** – University of Sharjah, Center of Education & Community Service (January 29, 2017).

Language & Certification

- **IELTS Certificate (Overall Score: 6.0)** – University of Wollongong, Dubai (November 6, 2010).

Training in Research

- **Artificial Intelligence and Academic Integrity Workshop**
  University of Sharjah, College of Graduate Studies – September 22, 2024
- **Unlocking the Power of SmartPLS 4.0 Seminar**
  University of Sharjah, College of Business Administration – November 6, 2023
- **EndNote Workshop,** *University of Sharjah, College of Graduate Studies – October 29, 2023*
- **From Zero to NVivo Version 2020,** *Udemy – November 30, 2023*
- ***How To Write a Scientific Paper For High Ranked Journal**, Udemy – 13 Feb 2025.*

- ***AI and ChatGPT 101: From Teacher To Teachers Complete Guide**, Udemy - 17 March 2025.*
- ***The Complete Sora Course**: From Text to Video in Seconds, Udemy –* 01 May 2025.
- ***Learn VR Development Fundamentals in Unity – Step-by-Step – 6 September 2025.***
- ***The Ultimate AI Pipeline for XR Development – 24 September 2025.***
- ***Learn VR Development Fundamentals in Unity – Step-by-Step – 6 September 2025.***
- ***The Ultimate AI Pipeline for XR Development – 24 September 2025.***
- ***Create AI Videos – Kling AI for Beginners – Step-by-Step- 06 October 2025.***

International Achievements & Awards

Guinness World Record – Largest Mind Map Design & Implementation
Recognized for proposing and conceptualizing the creative initiative "Zayed: The Nation's Man" mind map, which was executed by the Ministry of Interior and officially entered the Guinness World Records as the largest mind map displayed on a mural.

- **Awarded by: H.H. Lt. General Sheikh Saif bin Zayed Al Nahyan**, Deputy Prime Minister and Minister of Interior, at Expo 2020 Dubai.
- **Displayed at:** Abu Dhabi Police College Square.
- **Recognition:** Honored for positive citizenship and outstanding creative contributions to national initiatives.
- **Year:** 2022

Links:

https://www.sharjah24.ae/ar/Articles/2022/01/12/zxc61
https://www.wam.ae/ar/details/1395303010439
https://www.emaratalyoum.com/expo2020/news/2022-01-13-1.1585559

https://www.albayan.ae/uae/news/2022-01-04-1.4338477

Recognitions

- **Distinguished Employee Award** – Recognized by the **Chancellor of the University of Sharjah** as one of the distinguished employees for the **2015/2016** academic year.
- **Appreciation Letter** – Received from the **Dean of the College of Communication** for contributions to the college's **International Accreditation in 2016**.
- **Distinguished Employee Award** – Honored by the **Chancellor of the University of Sharjah** for outstanding performance in **2008/2009**.
- **Appreciation Certificate** – Acknowledged by the **Dean of the College of Communication** for organizing the **Ramadan Exhibition** in **2007**.

Professional Contributions & Volunteering

- **Global Women's Forum, Dubai (2016)** – Participated in one of the largest international forums focused on women's empowerment and leadership.
- **The Government Summit, Dubai (2014)** – Contributed as a **volunteer member** at the **Dubai Volunteering Center**, assisting in the organization of this prestigious event.
- **Graduation Projects**:
  - *Dubai Smart Services (2014)* – Assisted in organizing a project focused on smart government initiatives.
  - *Enjoy Happy Life (2011)* – Supported the organization of a project promoting well-being and happiness.
- **Volunteer Project – "My Environment is My Country" (2011)** – Played a key role in organizing an environmental awareness initiative.
- **Health Community & First Aid Course (2006)** – Completed professional training in **community health and emergency response** at the **University of Sharjah**.

Professional Skills

- **IT & Technical Expertise**: Adobe After Effects, Photoshop CS, Windows OS, Microsoft SharePoint
- **Soft Skills**: Teamwork, Leadership, Communication, Time Management, Problem-Solving

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References

Available upon request.